

CP2423 – Multi Factor Authentication (MFA) –

Profile (Desktop Views)

For Document Navigation:

- Click the “View” menu above
- Show “Navigation Pane” menu option

REVISION HISTORY

Version	Date	Name	Details
1.0	7/10/2017	Shawn	Copy deck draft
2.0	7/19/2017	Katherine	No change to flow
3.0	7/24/17	Shawn	Updated per James Kang's feedback
4.0	8/1/17	Shawn	Update screen on Page 15
5.0	8/11/17	Shawn	Update with new prototype screens and verbiage per Marketing
6.0	8/16/17	Shawn	Per LJ, updated pages 3, 4, 13, 14, 17
7.0	8/17/17	Shawn	Further updates from LJ to align with Production
8.0	8/22/17	Shawn	Further updates from LJ on pages 1 (#3) , 7 (#5) and 19 (#5); change TFS/LFS Informational Email to TFS/LFS Information Email
9.0	8/24/17	Shawn	Per LJ, on Page 1, change TFS/LFS Information Email button from "Add Email" to "Edit"
10.0	8/31/17	Shawn	Updated for Legal
11.0	9/8/17	Shawn	Further updates per Legal – pages 6,8,10,12,16,18,20
12.0	9/18/17	Shawn	Update for consistency, page 16
13.0	9/21/17	Shawn	Update per Marketing – page 16
14.0	9/25/17	Shawn	Add TCPA disclaimer to page 12
15.0	9/26/17	Shawn	Further edits to TCPA disclaimer on page 12

Legend

Yellow highlighted copy = new copy edits

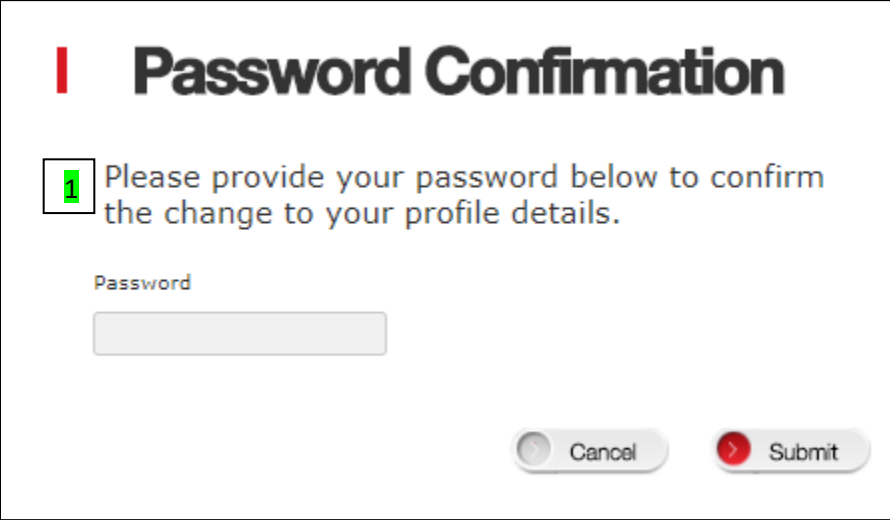
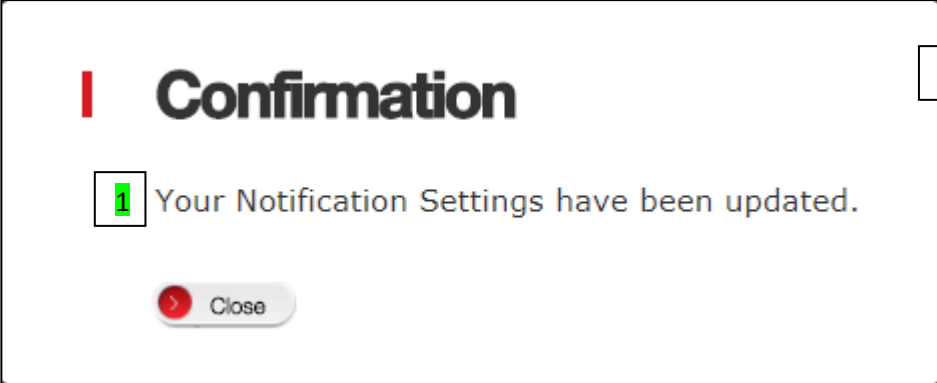
Grayed out copy = copy that appears when info bubble is opened

New = new page

1.0 MFA PROFILE FLOWS

Page	Desktop Prototype Pages	TFS Desktop Proposed Content	LFS Desktop Proposed Content
1	<p>My Profile</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <div style="border: 1px solid black; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center; margin-bottom: 5px;">1</div> <div style="border: 1px solid black; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center; margin-bottom: 5px;">2</div> <div style="border: 1px solid black; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center; margin-bottom: 5px;">3</div> <div style="border: 1px solid black; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center; margin-bottom: 5px;">4</div> <div style="border: 1px solid black; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">5</div> </div> <div style="text-align: center;"> <div style="border: 1px solid black; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center; margin-bottom: 5px;">6</div> <div style="border: 1px solid black; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">7</div> </div> </div>	<p>My Profile</p> <p>[Profile photo icon] Name [full name]</p> <p>Login Information</p> <p>Username [right arrow] [username]</p> <p>Password [right arrow] *****</p> <p>Security Settings</p> <p>1 Account Management Email [info bubble] This email address is our primary point of contact with you related to your account. If you make payments online you will receive all Pay Online correspondence at this email address. [right arrow] [email address]</p> <p>2 Receive Marketing Offers (Optional) [info bubble] In the future, you may receive marketing email communications. This may include product news and information, updates on model launches and invitations to exclusive events. [check mark] Allowed / Declined</p> <p>3 Security Phone Number [info bubble]By providing your telephone number, you agree that we may deliver verification codes to this number using an auto dialer and/or prerecorded, artificial voice messages. [right arrow] [phone type] [phone number]</p> <p>4 Security Verification Method [info bubble] When a security risk is identified, such as logging in from a new device, we require a security verification method. If you do not have a preference, you can select the method whenever you log in.[right arrow] [preferred method]</p> <p>5 2-Step Verification [info bubble] For additional security, 2-step verification requires your password and a unique verification code at every login. The verification code will be sent to your preferred verification method (text, call or email).[right arrow] [Off/On]</p> <p>More Information</p> <p>6 TFS Information Email [info bubble] Optional - In the future, you may receive marketing email communications, including product news and information, updates on model launches, and invitations to exclusive events.</p> <p>7 Button [Edit]</p>	<p>My Profile</p> <p>[Profile photo icon] Name [full name]</p> <p>Login Information</p> <p>Username [right arrow] [username]</p> <p>Password [right arrow] *****</p> <p>Security Settings</p> <p>1 Account Management Email [info bubble] This email address is our primary point of contact with you related to your account. If you make payments online you will receive all Pay Online correspondence at this email address. [right arrow] [email address]</p> <p>2 Receive Marketing Offers (Optional) [info bubble] In the future, you may receive marketing email communications. This may include product news and information, updates on model launches and invitations to exclusive events. [check mark] Allowed / Declined</p> <p>3 Security Phone Number [info bubble]By providing your telephone number, you agree that we may deliver verification codes to this number using an auto dialer and/or prerecorded, artificial voice messages. [right arrow] [phone type] [phone number]</p> <p>4 Security Verification Method [info bubble] When a security risk is identified, such as logging in from a new device, we require a security verification method. If you do not have a preference, you can select the method whenever you log in.[right arrow] [preferred method]</p> <p>5 2-Step Verification [info bubble] For additional security, 2-step verification requires your password and a unique verification code at every login. The verification code will be sent to your preferred verification method (text, call or email).[right arrow] [Off/On]</p> <p>More Information</p> <p>6 LFS Information Email [info bubble] Optional - In the future, you may receive marketing email communications, including product news and information, updates on model launches, and invitations to exclusive events.</p> <p>7 Button [Edit]</p>

2	<p>Username - Edit</p> <div data-bbox="387 233 1137 886"> <h2>My Profile</h2> <p>Username</p> <p>If you want to change your Username, please enter a new one below.</p> <p>Entry cannot be an email address. Must be at least 6 characters in length but not longer than 20 characters.</p> <p>Enter New Username Confirm New Username</p> <p><input type="text"/> <input type="text"/></p> <p><input type="button" value="Cancel"/> <input type="button" value="Save"/></p> </div>
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3	<p>Username - Edit Password Confirmation modal</p>  <p>The screenshot shows a modal window titled "Password Confirmation" with a red exclamation mark icon. Below the title is a message: "Please provide your password below to confirm the change to your profile details." A text input field labeled "Password" is present. At the bottom, there are two buttons: "Cancel" and "Submit". A green box with the number "1" highlights the message text.</p>	<p>Password Confirmation</p> <p>Please provide your password below to confirm the change to your username.</p> <p>Password [text box]</p> <p>Button [Cancel] Button [Submit]</p>	<p>Password Confirmation</p> <p>Please provide your password below to confirm the change to your username.</p> <p>Password [text box]</p> <p>Button [Cancel] Button [Submit]</p>
4	<p>Username - Edit Updated modal</p>  <p>The screenshot shows a modal window titled "Confirmation" with a red exclamation mark icon. Below the title is a message: "Your Notification Settings have been updated." A "Close" button is at the bottom. A green box with the number "1" highlights the message text.</p>	<p>Confirmation</p> <p>Your username has been updated.</p> <p>Button [Close]</p>	<p>Confirmation</p> <p>Your username has been updated.</p> <p>Button [Close]</p>

5 Password - Edit

My Profile

Password

1 If you want to change your password, please enter a new one below.

2 Current Password
case-sensitive [text box]

3 New Password
case-sensitive [text box]

Confirm New Password [text box]

Password Strength
[strength meter]

Requirements

4 Your password may not contain username or previous password.

[X or check] 8 - 20 characters
[X or check] At least 1 letter
[X or check] At least 1 number
[X or check] At least 1 special character
[info bubble] ~ ! @ # \$ % ^ & * () _ + - = [] \ ; ' , . / : " ' "
[X or check] No more than 2 consecutive repeating characters
[info bubble] 111, aaa, !!!

Button [Cancel]
Button [Save]

My Profile

Password

1 If you want to change your password, please enter a new one below.

2 Current Password
case-sensitive [text box]

3 New Password
case-sensitive [text box]

Confirm New Password [text box]

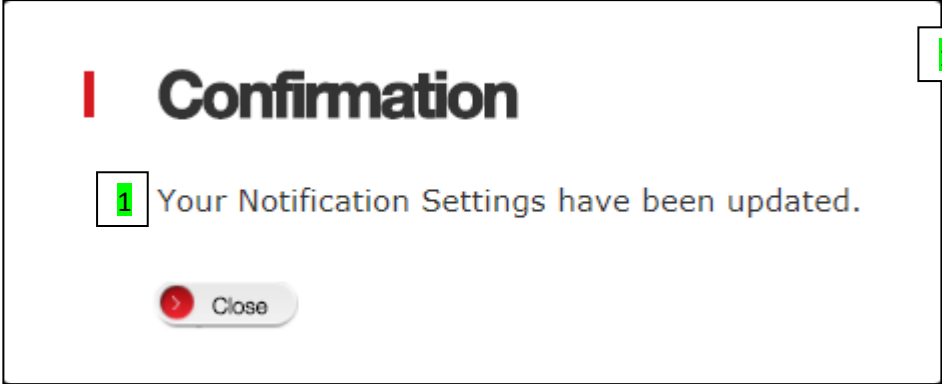
Password Strength
[strength meter]

Requirements

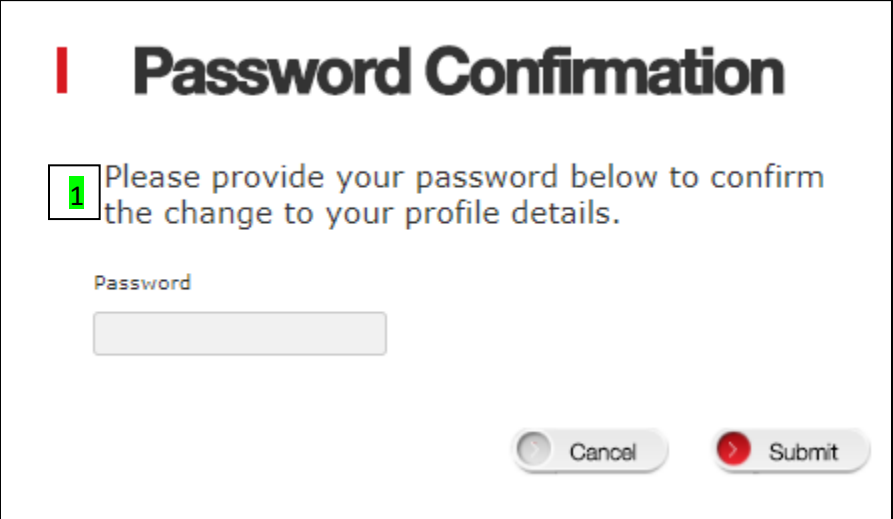
4 Your password may not contain username or previous password.

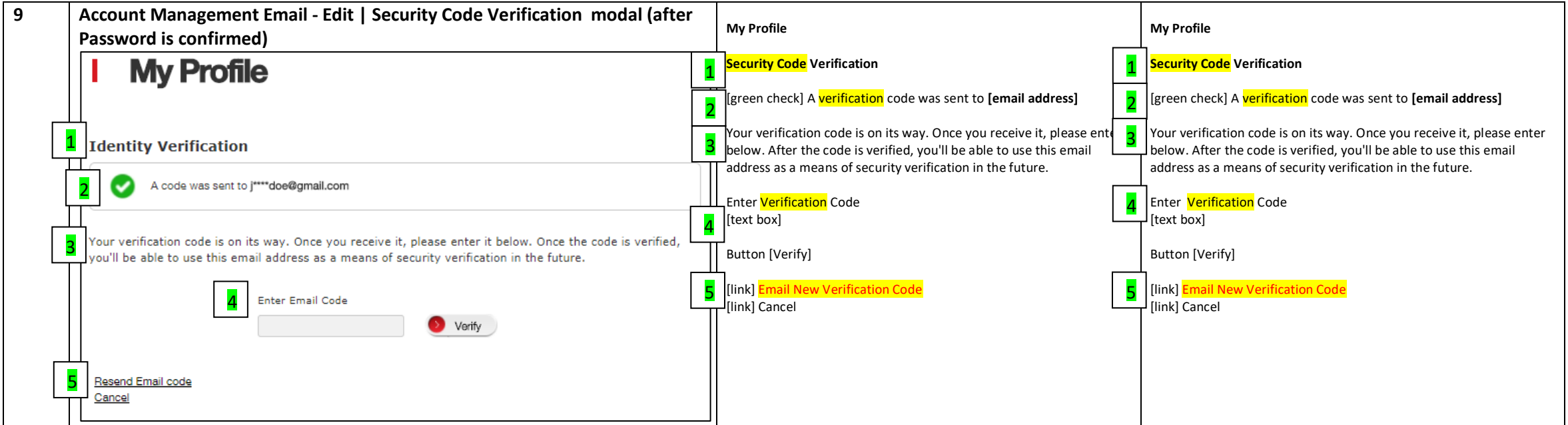
[X or check] 8 - 20 characters
[X or check] At least 1 letter
[X or check] At least 1 number
[X or check] At least 1 special character
[info bubble] ~ ! @ # \$ % ^ & * () _ + - = [] \ ; ' , . / : " ' "
[X or check] No more than 2 consecutive repeating characters
[info bubble] 111, aaa, !!!

Button [Cancel]
Button [Save]

6	<p>Password - Edit Updated modal</p> 	<p>Confirmation</p> <p>Your Password has been updated.</p> <p>Button [Close]</p>	<p>Confirmation</p> <p>Your Password has been updated.</p> <p>Button [Close]</p>
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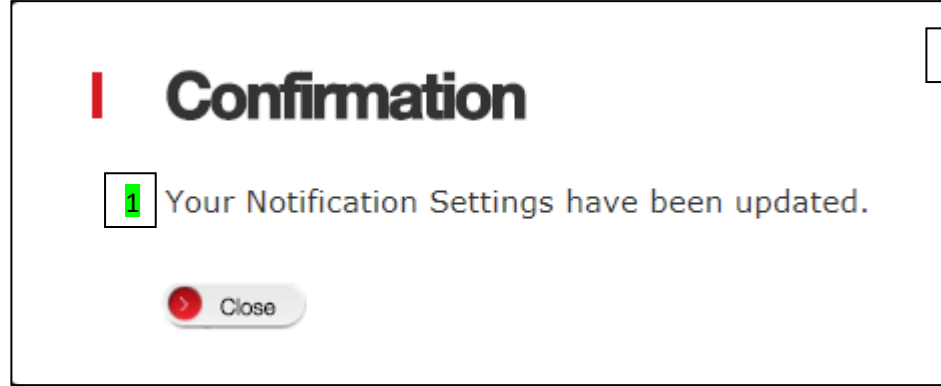
7	<p>Account Management Email - Edit</p>	<p>My Profile</p> <p>1 Edit Account Management Email: [info bubble] This email address is our primary point of contact with you related to your TFS account. If you are enrolled in Pay Online, you will receive all Pay Online correspondence at this email address.</p> <p>2 Your current Account Management Email is: [email address]</p> <p>3 If you want to change your current Account Management Email, please enter a new one below.</p> <p>4 New Account Management Email [text box]</p> <p>Confirm New Email Address [text box]</p> <p>5 Receive Marketing Offers: [check mark] Allowed / Declined [info bubble] In the future, you may receive marketing email communications. This may include product news and information, updates on model launches and invitations to exclusive events.</p> <p>6 TFS Account(s) [check box] [Account # Year Model] [check box] [Account # Year Model]</p> <p>7 (Sample Marketing Email)</p> <p>8 Updates to Marketing Preferences are subject to the same Electronic Communications & Agreements and Online Policies & Agreements previously accepted.</p> <p>Button [Cancel] Button [Save]</p>	<p>My Profile</p> <p>1 Edit Account Management Email: [info bubble] This email address is our primary point of contact with you related to your TFS account. If you are enrolled in Pay Online, you will receive all Pay Online correspondence at this email address.</p> <p>2 Your current Account Management Email is: [email address]</p> <p>3 If you want to change your current Account Management Email, please enter a new one below.</p> <p>4 New Account Management Email [text box]</p> <p>Confirm New Email Address [text box]</p> <p>5 Receive Marketing Offers: [check mark] Allowed / Declined [info bubble] In the future, you may receive marketing email communications. This may include product news and information, updates on model launches and invitations to exclusive events.</p> <p>6 LFS Account(s) [check box] [Account # Year Model] [check box] [Account # Year Model]</p> <p>7 (Sample Marketing Email)</p> <p>8 Updates to Marketing Preferences are subject to the same Electronic Communications & Agreements and Online Policies & Agreements previously accepted.</p> <p>Button [Cancel] Button [Save]</p>
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8	<p>Account Management Email - Edit Password Confirmation modal</p> 	<p>Password Confirmation</p> <p>1 Please provide your password below to confirm the change to your Account Management Email.</p> <p>Password [text box]</p> <p>Button [Cancel] Button [Submit]</p>	<p>Password Confirmation</p> <p>1 Please provide your password below to confirm the change to your Account Management Email.</p> <p>Password [text box]</p> <p>Button [Cancel] Button [Submit]</p>
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10

Account Management Email - Edit | Updated modal



Confirmation

Your Account Management Email has been updated.

Button [Close]

Confirmation

Your Account Management Email has been updated.

Button [Close]

11

Security Phone Number – Edit

My Profile

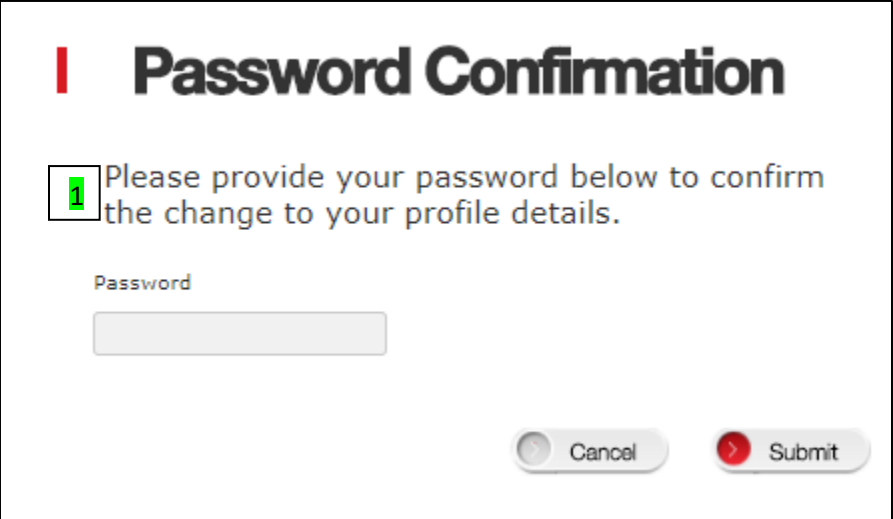
- 1 [info bubble] By providing your telephone number, you agree that we may deliver verification codes to this number using an auto dialer and/or prerecorded, artificial voice messages.
- 2 **Marketing Consent**
By checking any of the "Receive Marketing Offers" box below in connection with each telephone number being provided by you and clicking the "Save Changes" button, you authorize us to initiate telemarketing calls and text messages to the telephone number using an automatic telephone dialing system and/or an artificial or prerecorded voice. You are not required to agree to this Marketing Consent to obtain any goods and/or services from us.
- Your current Security Phone Number is:
(***)**5-**34 [x] Delete
- 3 If you want to change your Security Phone Number, please enter a new one below.
- 4 New Security Phone Number
[Dropdown]
Select One
Mobile
Landline
[text box]

[radio button] Text Me
[radio button] Call Me
- 5 Message & data rates may apply.
- 6 [checkbox] Receive Marketing Offers (Optional)
- 7 **Note:** Please be aware that anyone with access to your email or phone may be able to login into your account, view your account information, and change your settings.
- Button [Cancel]
Button [Save]

My Profile

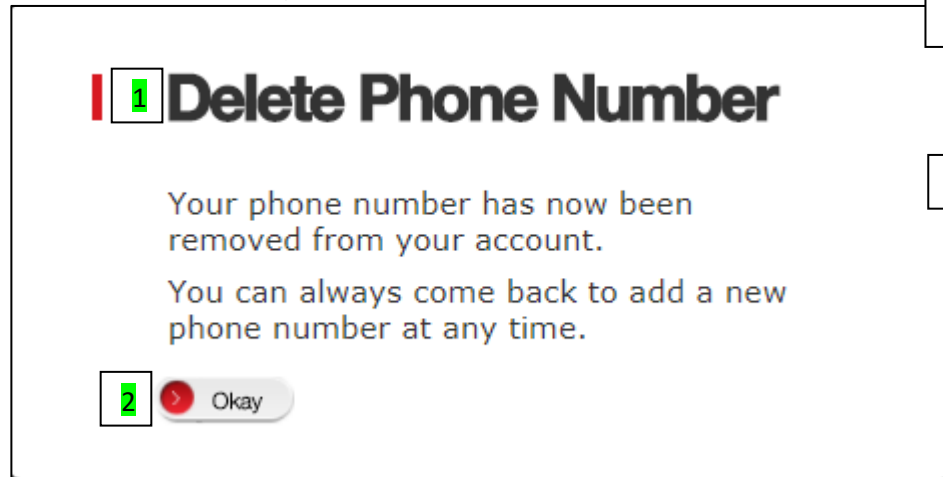
- 1 [info bubble] By providing your telephone number, you agree that we may deliver verification codes to this number using an auto dialer and/or prerecorded, artificial voice messages.
- 2 **Marketing Consent**
By checking any of the "Receive Marketing Offers" box below in connection with each telephone number being provided by you and clicking the "Save Changes" button, you authorize us to initiate telemarketing calls and text messages to the telephone number using an automatic telephone dialing system and/or an artificial or prerecorded voice. You are not required to agree to this Marketing Consent to obtain any goods and/or services from us.
- Your current Security Phone Number is:
(***)**5-**34 [x] Delete
- 3 If you want to change your Security Phone Number, please enter a new one below.
- 4 New Security Phone Number
[Dropdown]
Select One
Mobile
Landline
[text box]

[radio button] Text Me
[radio button] Call Me
- 5 Message & data rates may apply.
- 6 [checkbox] Receive Marketing Offers (Optional)
- 7 **Note:** Please be aware that anyone with access to your email or phone may be able to login into your account, view your account information, and change your settings.
- Button [Cancel]
Button [Save]

12	<p>Security Phone Number - Delete Phone Number & Password Confirmation modal</p> 	<p>Password Confirmation</p> <p>1 Please provide your password below to confirm the change to your Security Phone Number.</p> <p>Password [text box]</p> <p>Button [Cancel] Button [Submit]</p>	<p>Password Confirmation</p> <p>1 Please provide your password below to confirm the change to your Security Phone Number.</p> <p>Password [text box]</p> <p>Button [Cancel] Button [Submit]</p>
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13

Security Phone Number - Delete Security Phone Number modal (after Password is confirmed)



1

Delete Security Phone Number

Your phone number has now been removed from your account.

You can always come back to add a new phone number at any time.

2

Button [OK]

1

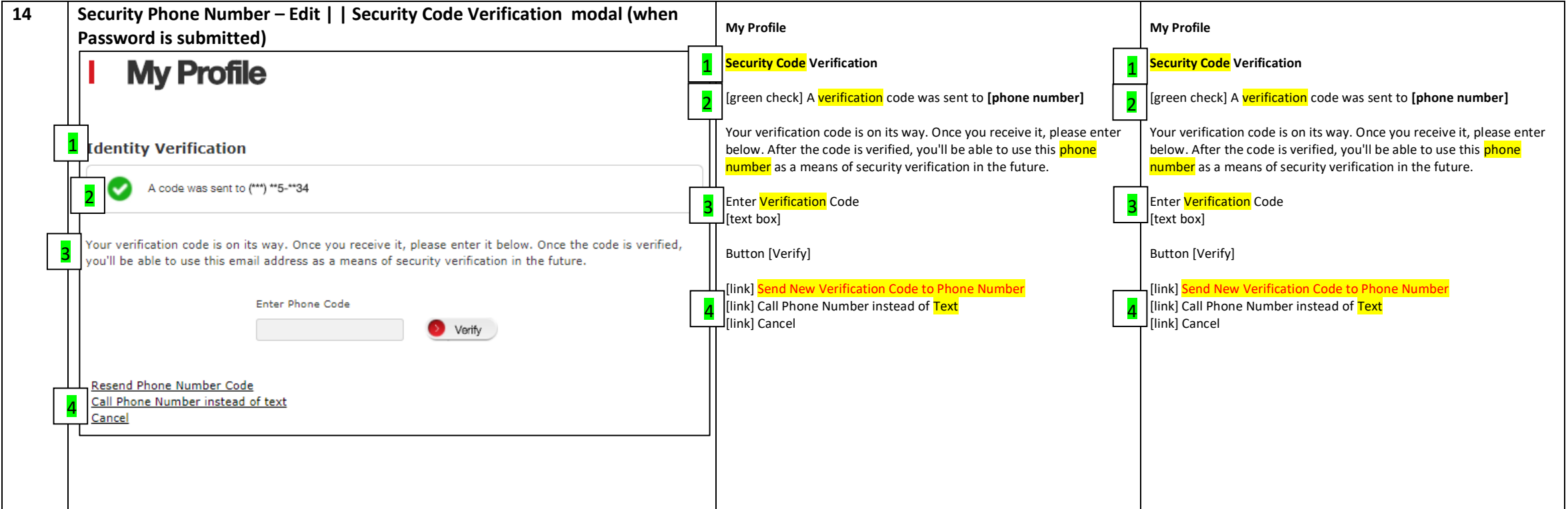
Delete Security Phone Number

Your phone number has now been removed from your account

You can always come back to add a new phone number at any time.

2

Button [OK]



15

Security Verification Method - Edit

1 **Default Verification Method**

2 When the site identifies a security risk, further authentication will be required to complete sign-in. For example, logging in from a new device.

3 Manage your authentication preference here. If you do not have a preference you will be able to select the method upon receiving a challenge.

4 None (select at each login)
 Email
 Text
 Call

5

My Profile

1 **Security Verification Method**

2 During login you may be asked to verify your identity if you've selected 2-step verification or we identify a risk. Please select your preferred verification method.

3 If you do not select a default, you can still choose how you would like to verify your identity when you log in.

[radio button] No Default Method (Select method at login)
[radio button] Email to j*****oe@gmail.com
[radio button] Text (2**) to ***-1234
[radio button] Call (2**) to ***-1234

Button [Cancel]
Button [Save]

My Profile

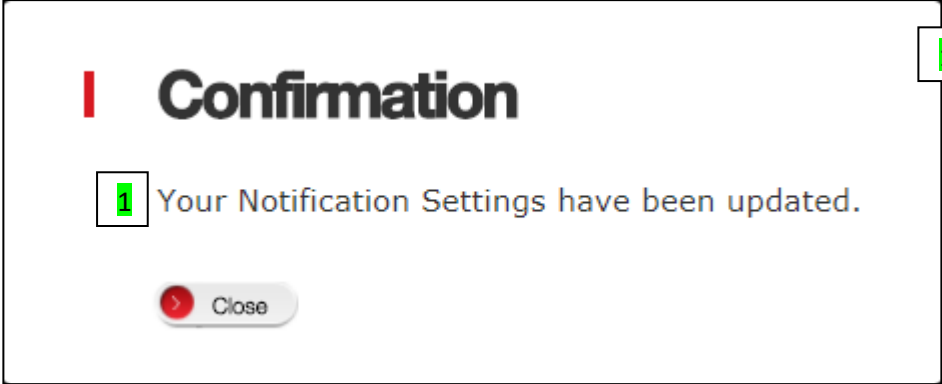
1 **Security Verification Method**

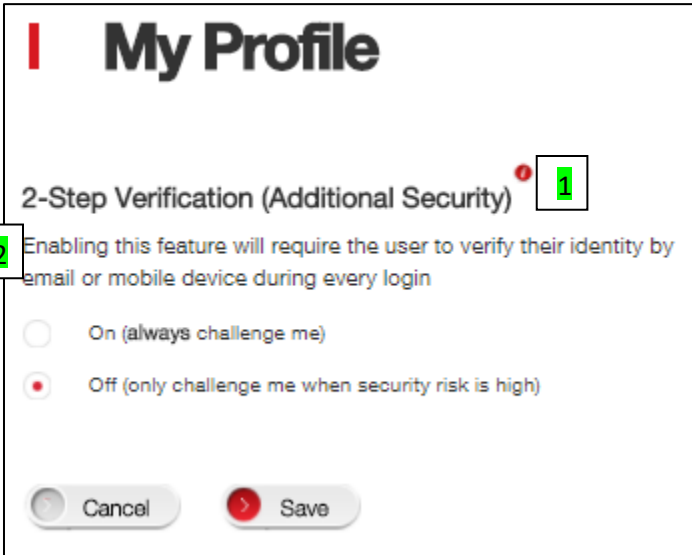
2 During login you may be asked to verify your identity if you've selected 2-step verification or we identify a risk. Please select your preferred verification method.

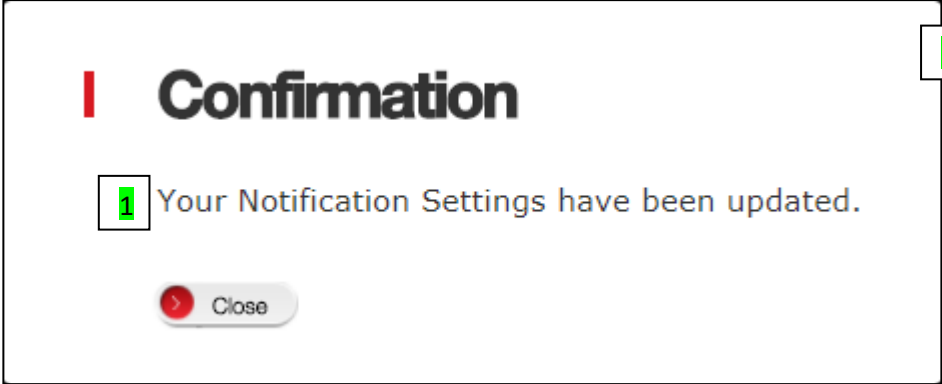
If you do not select a default, you can still choose how you would like to verify your identity when you log in.

3 [radio button] No Default Method (Select method at login)
[radio button] Email to j*****oe@gmail.com
[radio button] Text (2**) to ***-1234
[radio button] Call (2**) to ***-1234

Button [Cancel]
Button [Save]

16	<p>Security Verification Method - Edit Updated modal</p> 	<p>Confirmation</p> <p>1 Your Security Verification Method has been updated.</p> <p>Button [Close]</p>	<p>Confirmation</p> <p>1 Your Security Verification Method has been updated.</p> <p>Button [Close]</p>
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17	<p>2-Step Verification (Additional Security) - Edit</p> 	<p>My Profile</p> <p>1 2-Step Verification (Additional Security) [info bubble]</p> <p>For additional security, 2-step verification requires your password and a unique verification code at every login. The verification code will be sent to your preferred verification method (text, call or email).</p> <p>2 [radio button] On (always challenge me) [radio button] Off (only challenge me when security risk is high)</p> <p>Button [Cancel] Button [Save]</p>	<p>My Profile</p> <p>1 2-Step Verification (Additional Security) [info bubble]</p> <p>For additional security, 2-step verification requires your password and a unique verification code at every login. The verification code will be sent to your preferred verification method (text, call or email).</p> <p>2 [radio button] On (always challenge me) [radio button] Off (only challenge me when security risk is high)</p> <p>Button [Cancel] Button [Save]</p>
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18	<p>2-Step Verification (Additional Security) - Edit Updated modal</p> 	<p>Confirmation</p> <p>1 Your 2-Step Verification has been updated.</p> <p>Button [Close]</p>	<p>Confirmation</p> <p>1 Your 2-Step Verification has been updated.</p> <p>Button [Close]</p>
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19

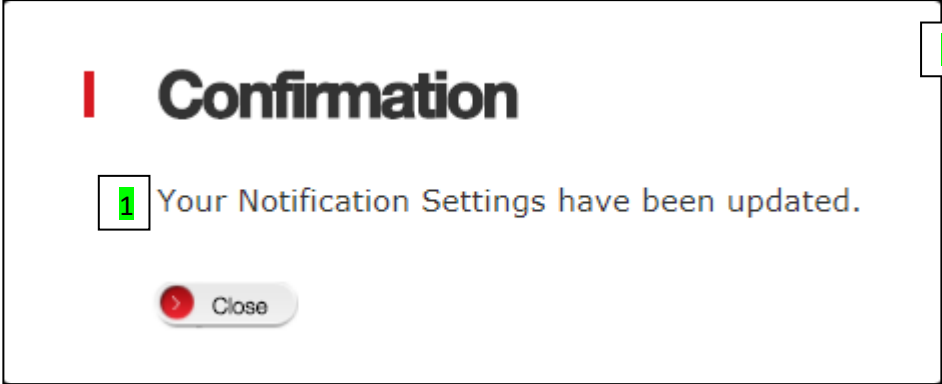
TFS Informational Email – Add New Email Address

My Profile

- 1 Edit TFS Informational Email [info bubble]
- 2 Optional - In the future, you may receive marketing email communications, including product news and information, updates on model launches, and invitations to exclusive events.
- 3 New TFS Informational Email [text box]
- 4 Confirm New TFS Informational Email [text box]
- 5 Receive Marketing Offers: [check mark] Allowed / Declined [info bubble]
- 6 In the future, you may receive marketing email communications. This may include product news and information, updates on model launches and invitations to exclusive events.
- TFS Account(s)
- 7 [check box] [Account # |Year Model]
[check box] [Account # |Year Model]
- 8 (Sample Marketing Email)
- 9 Updates to Marketing Preferences are subject to the same Electronic Communications & Agreements and Online Policies & Agreements previously accepted.
- 10 Button [Cancel]
Button [Save]

My Profile

- 1 Edit LFS Informational Email [info bubble]
- 2 Optional - In the future, you may receive marketing email communications, including product news and information, updates on model launches, and invitations to exclusive events.
- 3 If you would like to change the emailAddress you use to receive marketing communications, please enter a new one.
- 4 New LFS Informational Email [text box]
- 5 Confirm New LFS Informational Email [text box]
- 6 Receive Marketing Offers: [check mark] Allowed / Declined [info bubble]
- 7 In the future, you may receive marketing email communications. This may include product news and information, updates on model launches and invitations to exclusive events.
- LFS Account(s)
- 8 [check box] [Account # |Year Model]
[check box] [Account # |Year Model]
- 9 (Sample Marketing Email)
- 10 Updates to Marketing Preferences are subject to the same Electronic Communications & Agreements and Online Policies & Agreements previously accepted.
- Button [Cancel]
Button [Save]

20	<p>TFS Informational Email – Add New Email Address Updated modal</p> 	<p>Confirmation</p> <p>1 Your TFS Information Email has been updated.</p> <p>Button [Close]</p>	<p>Confirmation</p> <p>1 Your LFS Information Email has been updated.</p> <p>Button [Close]</p>
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