

CP2423 – Multi Factor Authentication (MFA) –

Registration & Login (iOS)

For Document Navigation:
Click the “View” menu above
Show “Navigation Pane” menu option

REVISION HISTORY

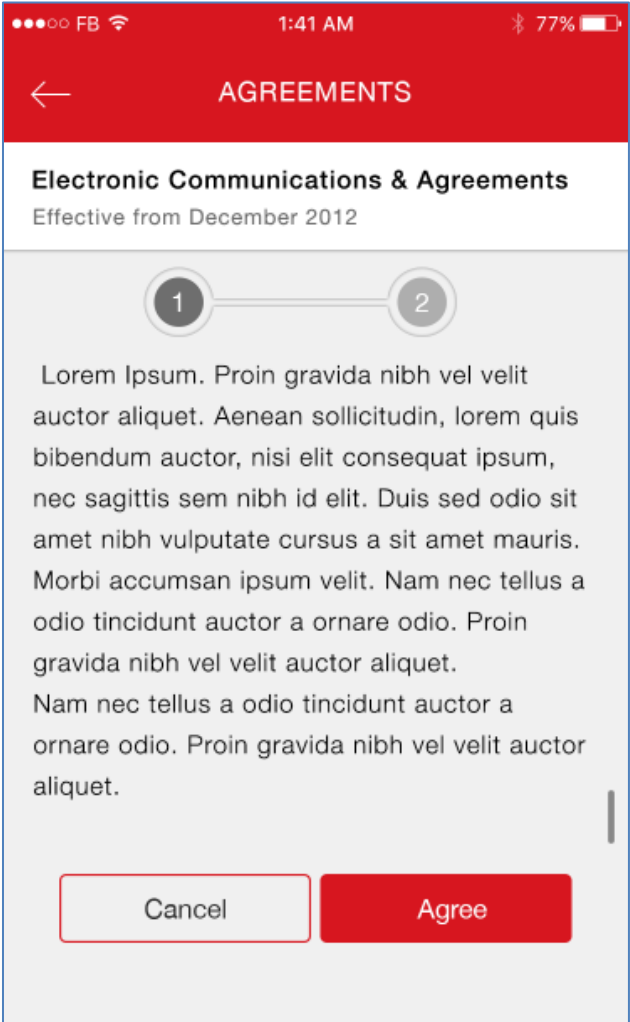
Version	Date	Name	Details
1.0	5/4/2017	Shawn	Copy deck draft
2.0	5/15/17	Shawn	Additional screens added (1.7 – 1.12, 2.3, 2.5, 2.6)
3.0	5/18/17	Shawn	Additional screens added (1.4, 1.8, 1.14, 1.15, 1.16, 1.17, 1.18, 2.4, 2.5, 2.6, 2.10)
4.0	5/19/17	Shawn	Minor edits
5.0	5/22/17	Shawn	Remove Registration mini login
6.0	5/30/17	Shawn	Update with Anna's changes
7.0	6/5/17	Shawn	Update with Anna's changes, highlight copy changes and add numbers
8.0	6/9/17	Shawn	Update per changes from James and MFS Mobile Web copy deck
9.0	6/14/17	Shawn	Update with requested changes from James – remove CSC phone verbiage from all mini reg pages; edit verbiage on "Maxed Out" modals on pages 13
10.0	6/16/17	Shawn	Per Anna, cross-reference any changes to mobile web copy deck
11.0	6/16/17	Shawn	Additional changes
12.0	6/26/17	Shawn	Per James, changes to phone verbiage, dropdown; remove "optional"
13.0	7/13/17	Shawn	Updated with Legal's changes; updated phone verbiage per Anna
14.0	7/17/17	Shawn	Updated per Marketing and Legal feedback
15.0	7/25/17	Shawn	Per Anna, updates for consistency
16.0	7/27/17	Shawn	Updated and finalize per Karin's feedback
17.0	8/1/17	Shawn	Revised "Phone Verification Entries Exceeded" (p. 19) per Anna and Karin
18.0	8/2/17	Shawn	Revised "Phone Verification Entries Exceeded" (p. 19) per Karin
APPROVED	8/3/17	Shawn	Updated page 19 & 21
APPROVED	8/15/17	Shawn	Updated page 7, 22, 34
APPROVED	9/12/17	Shawn	Updated defects on page 26
APPROVED	9/13/17	Shawn	Updated defects on pages 5, 6, 9, 12, 13, 29, 30, 32
091517	9/15/17	Shawn	Defects updated on pages 8, 14, 15, 21, 29, 30, 32, 33
092117 v.20	9/21/17	Shawn	Defects and updates – page 21; model added to page 27
092217 v.21	9/22/17	Shawn	Defect #623/624/625/627/628 addressed on page 31
092517 v.22	9/25/17	Shawn	Defect #956/941 addressed on page 34
092617 v.23	9/26/17	Shawn	Corrected character count to 6-20 for username – page 6
092617 v.24	9/26/17	Shawn	Updated verbiage on page 26; delete links from pages 34, 35
092717 v.25	9/27/17	Shawn	Defect #956 fixed (pages, 34, 35)

Legend

Yellow highlighted copy = new copy

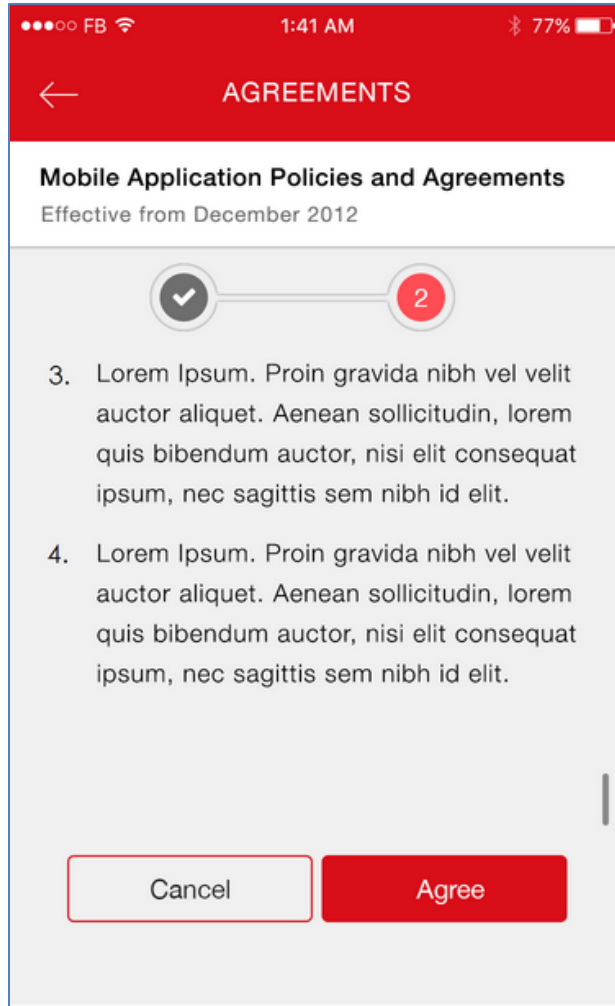
Grayed out copy = copy that appears when info bubble is opened

1.0 REGISTRATION – ORGANIC

Page	mApp Prototype Pages	TFS Proposed Content	LFS Proposed Content
1.1	<p>Registration EBA OC/TC page 1</p> 	<p>AGREEMENTS</p> <p>Electronic Communications and Agreements</p> <p>Effective from December 2012</p> <p>(icon="page") (icon="page")</p> <p>Placeholder text</p> <p>Button [Cancel] Button [Agree]</p>	<p>AGREEMENTS</p> <p>Electronic Communications and Agreements</p> <p>Effective from December 2012</p> <p>(icon="page") (icon="page")</p> <p>Placeholder text</p> <p>Button [Cancel] Button [Agree]</p>

1.2

Registration EBA OC/TC page 2



[arrow]

AGREEMENTS

Mobile Application Policies and Agreements

Effective from December 2012

(icon="page")
(icon="page")

Placeholder text

Button [Cancel]
Button [Agree]

[arrow]

AGREEMENTS

Mobile Application Policies and Agreements

Effective from December 2012

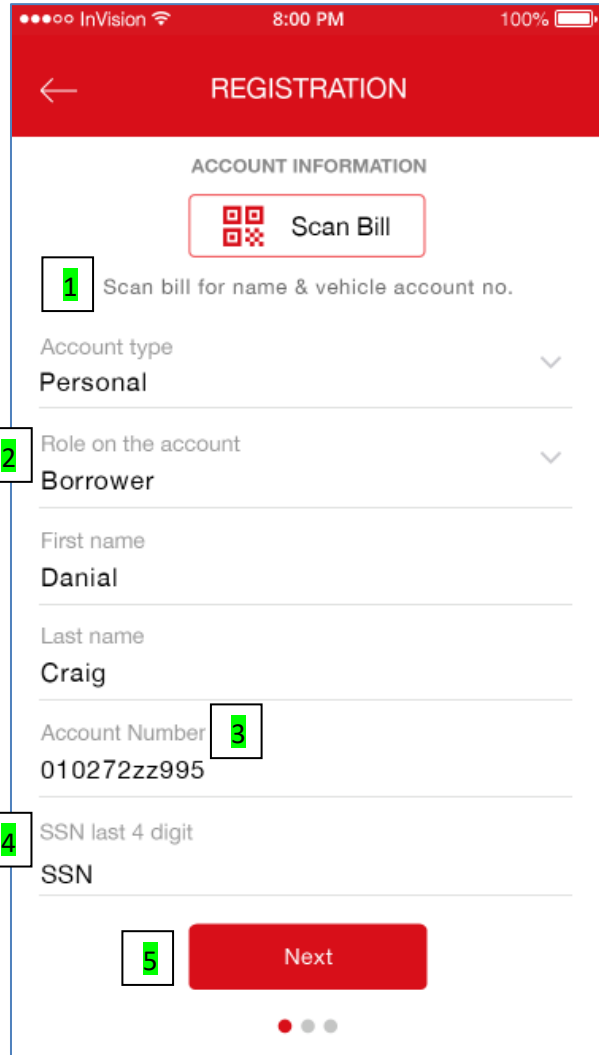
(icon="page")
(icon="page")

Placeholder text

Button [Cancel]
Button [Agree]

1.3

Account Information



[arrow]
REGISTRATION
ACCOUNT INFORMATION
[Scan Bill icon]

1 Scan Bill for Name & Account Number

Account Type
[drop down field]

2 Role on Account
[drop down field]

First Name
[text box]

Last Name
[text box]

Account Number
[info bubble]
3 You can find your account number on your billing statement. Please not include any special characters such as %, - or spaces
[text box]

4 Last 4 Digits of your SSN / Tax ID
[text box]

5 Button [Continue]

[arrow]
REGISTRATION
ACCOUNT INFORMATION
[Scan Bill icon]

1 Scan Bill for Name & Account Number

Account Type
[drop down field]

2 Role on Account
[drop down field]

First Name
[text box]

Last Name
[text box]

Account Number
[info bubble]
3 You can find your account number on your billing statement. Please do not include any special characters such as %, - or spaces
[text box]

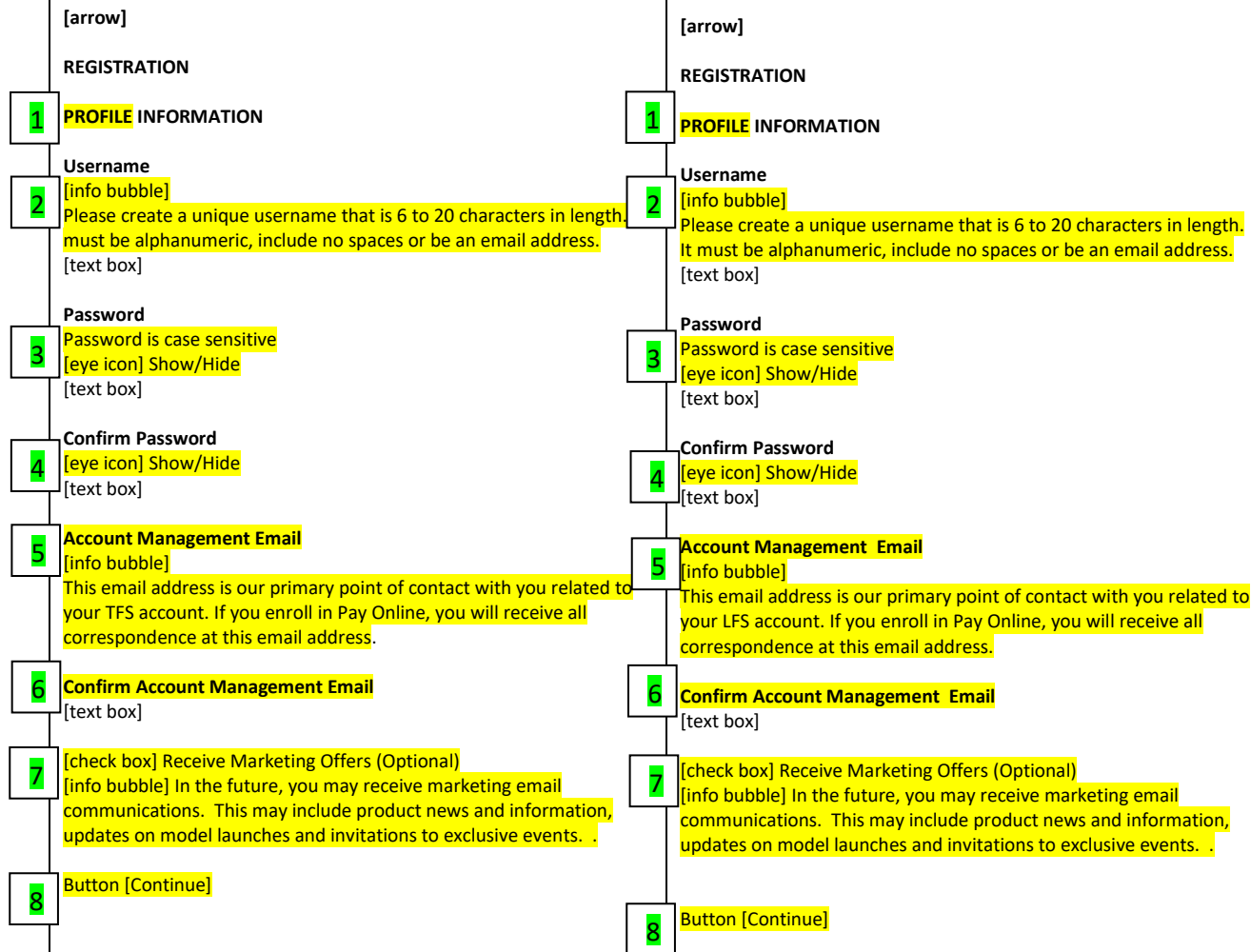
4 Last 4 Digits of your SSN / Tax ID
[text box]

5 Button [Continue]

1.4

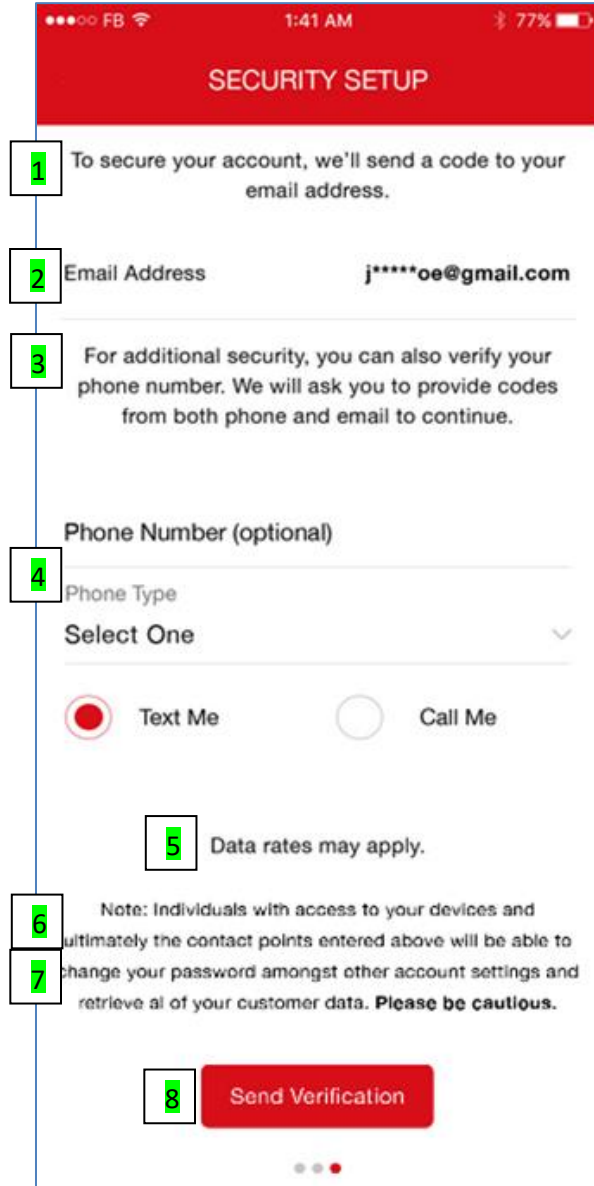
Registration – Create Profile

The screenshot shows a mobile application interface for registration. At the top, there is a red header with a back arrow, the word 'REGISTRATION', and a status bar showing 'FB', '1:41 AM', and '77%' battery. Below the header is a section titled 'PERSONAL INFORMATION' with a progress indicator '1'. The form contains the following fields: 'Username' (with progress indicator '2'), 'Password' (with progress indicator '3'), 'Confirm password' (with progress indicator '4'), 'Email' (with progress indicator '5'), and 'Confirm email' (with progress indicator '6'). At the bottom, there is a red 'Next' button (with progress indicator '8') and a progress indicator '7' above it. A vertical line on the left side of the form connects the progress indicators from 1 to 8.



1.5

Registration – MFA setup – Email and (optional) Phone



SECURITY SETUP

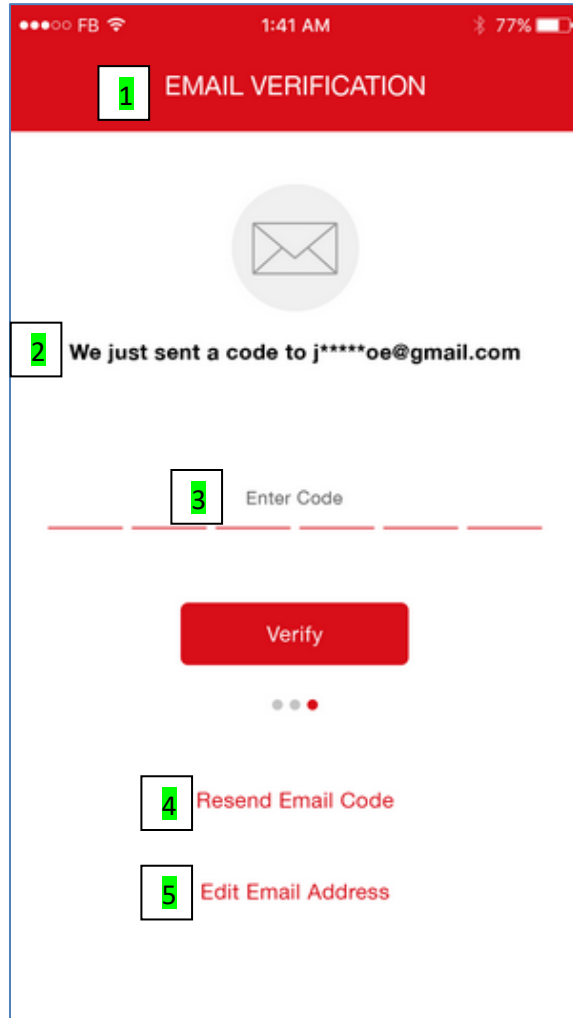
- 1 To help verify your account, we'll send a code to your email address.
- 2 **Account Management** Email [email address]
- 3 Phone (Recommended)
- 4 It's optional, but verifying your phone number now can save you time in the future by giving you another way to access your account when email is unavailable or inconvenient.
Phone Type [Dropdown] Select One Mobile Landline
[radio button] Text Me [radio button] Call Me
Message & data rates may apply.
- 5 By providing your telephone number, you agree that we may deliver verification codes to this number using an auto dialer and/or prerecorded, artificial voice messages.
- 6 **Note:** Please be aware that anyone with access to your email or phone may be able to login into your account, view your account information, and change your settings.
- 7 Button [Cancel]
- 8 Button [Send Verification]

SECURITY SETUP

- 1 To help verify your account, we'll send a code to your email address.
- 2 **Account Management** Email [email address]
- 3 Phone (Recommended)
- 4 It's optional, but verifying your phone number now can save you time in the future by giving you another way to access your account when email is unavailable or inconvenient.
Phone Type [Dropdown] Select One Mobile Landline
[radio button] Text Me [radio button] Call Me
Message & data rates may apply.
- 5 By providing your telephone number, you agree that we may deliver verification codes to this number using an auto dialer and/or prerecorded, artificial voice messages.
- 6 **Note:** Please be aware that anyone with access to your email or phone may be able to login into your account, view your account information, and change your settings.
- 7 Button [Cancel]
- 8 Button [Send Verification]

1.6

Code sent/ Customer Enters the emailed verification code

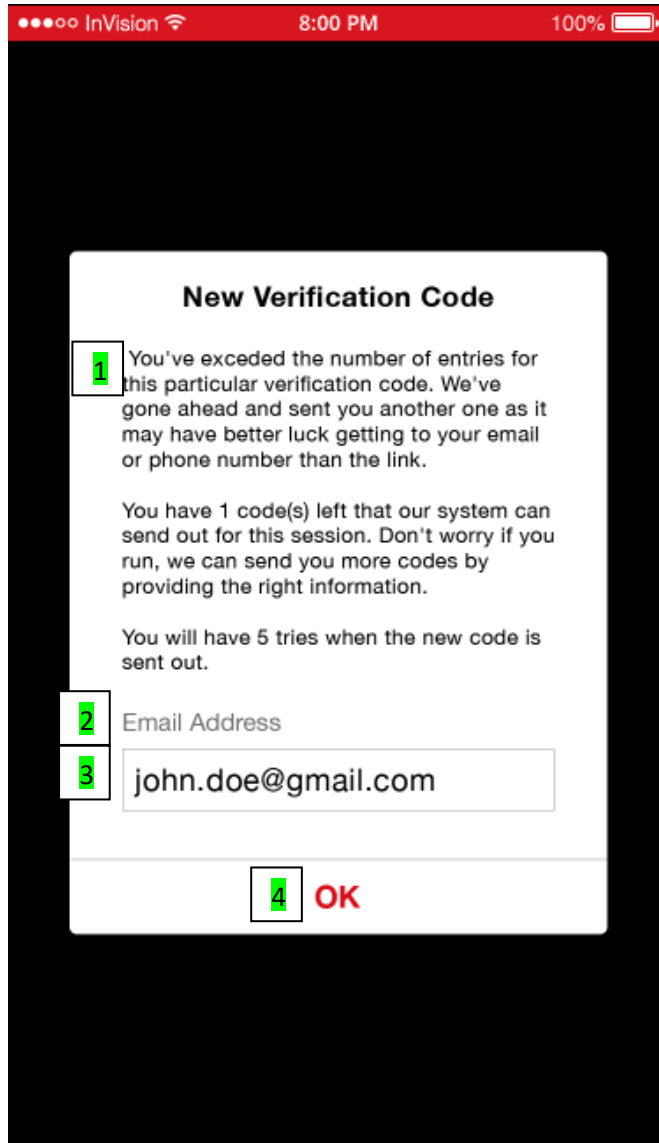


- 1 Security Code Verification
[envelope icon]
- 2 A verification code was sent to [email address]
- 3 Enter Verification Code
[numeric input field]
- Button [Verify]
- 4 Email New Verification Code
Edit Account Management Email
Cancel
- 5

- 1 Security Code Verification
[envelope icon]
- 2 A verification code was sent to [email address]
- 3 Enter Verification Code
[numeric input field]
- Button [Verify]
- 4 Email New Verification Code
Edit Account Management Email
Cancel
- 5

1.7

Modal If the customer exceeds the number of attempts with the first verification code



New Verification Code

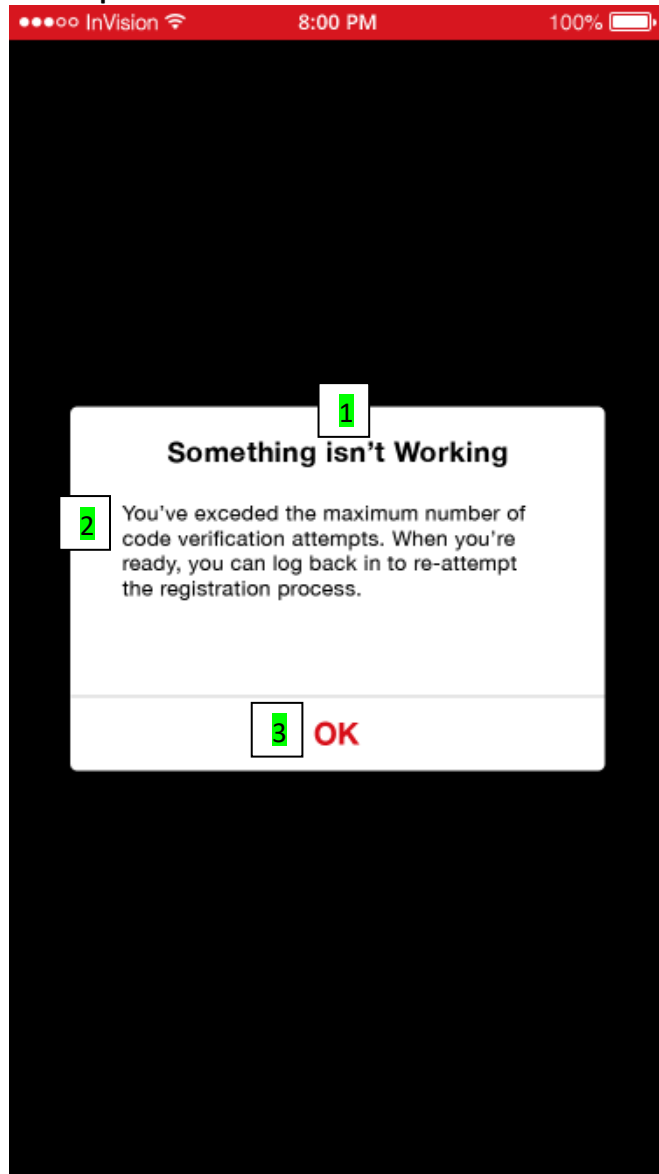
- 1 You have exceeded the number of entries for this verification code.
- Tap the Send Code button to receive a new verification code. You have five chances to enter the code correctly before the code is no longer valid.
- 2 Account Management Email [text box]
- 3 Button [Send Code]
- 4

New Verification Code

- 1 You have exceeded the number of entries for this verification code.
- Tap the Send Code button to receive a new verification code. You have five chances to enter the code correctly before receiving an error message.
- 2 Account Management Email [text box]
- 3
- 4 Button [Send Code]

1.8

If code is entered incorrectly and the customer has exceeded code verification attempts



1
Something isn't Working

2
You have exceeded the number of code verification attempts. When you're ready, you can log back in to restart the registration process.

3
Button [Close]

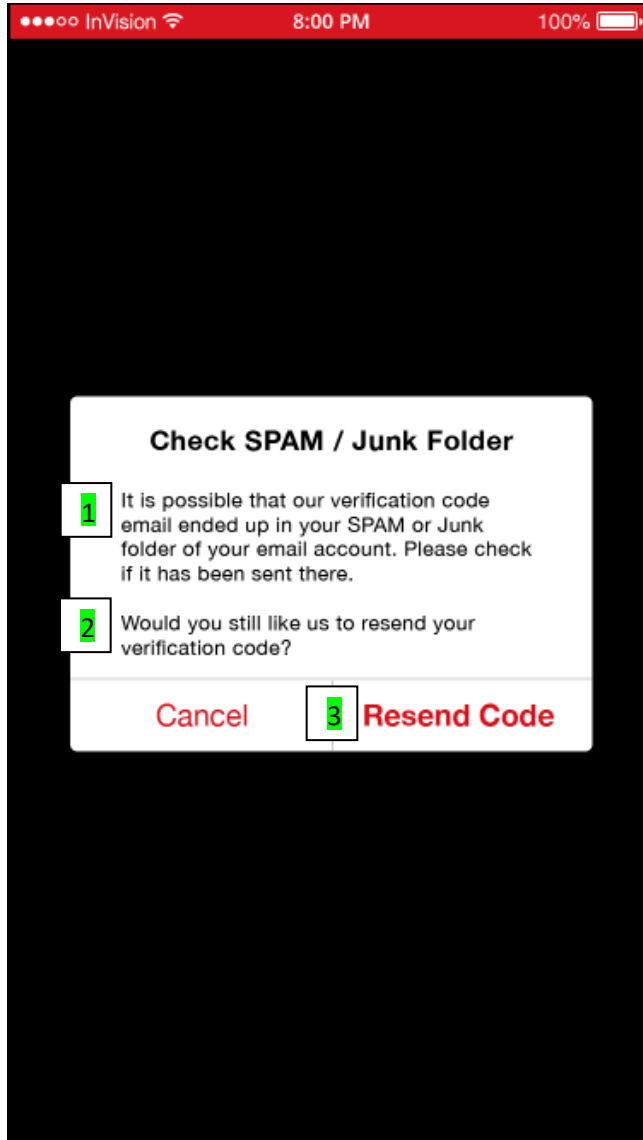
1
Something isn't Working

2
You have exceeded the number of code verification attempts. When you're ready, you can log back in to restart the registration process.

3
Button [Close]

1.9

Check SPAM / Junk Folder (If "Resend Email Code" is selected)



Check SPAM / Junk Folder

1 It is possible that our verification code email may have ended up in the SPAM or Junk folder of your email account. Please check to see if it has been sent there.

2 Would you still like us to send you another verification code?

3 Button [Cancel]
Button [Send Code]

Check SPAM / Junk Folder

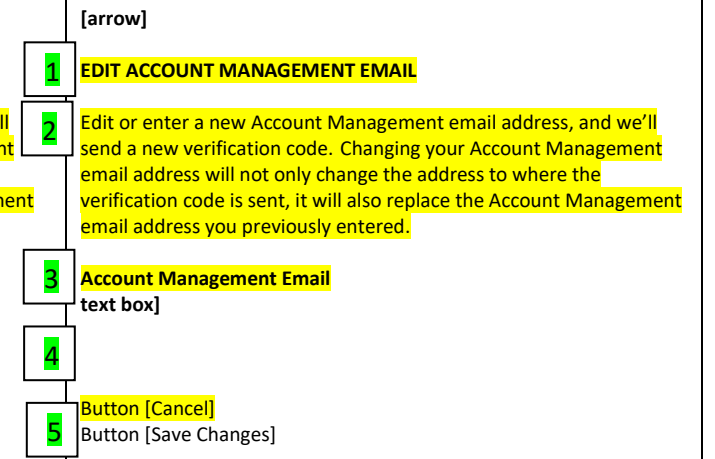
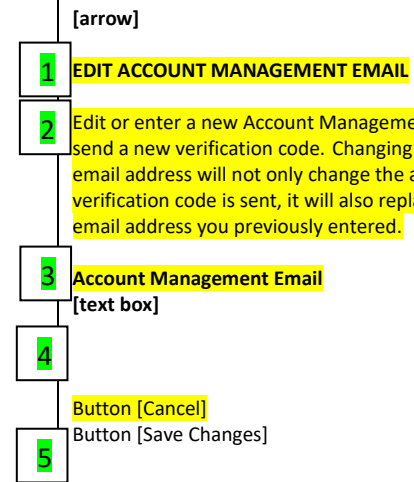
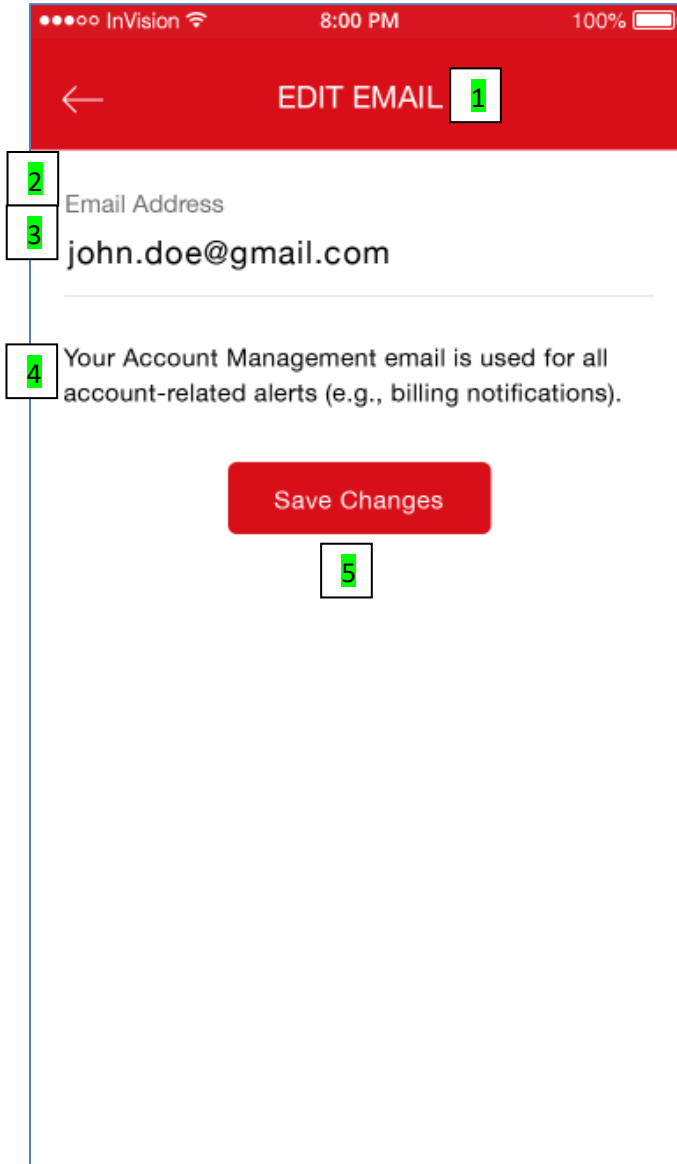
1 It is possible that our verification code email may have ended up in the SPAM or Junk folder of your email account. Please check to see if it has been sent there.

2 Would you still like us to send you another verification code?

3 Button [Cancel]
Button [Send Code]

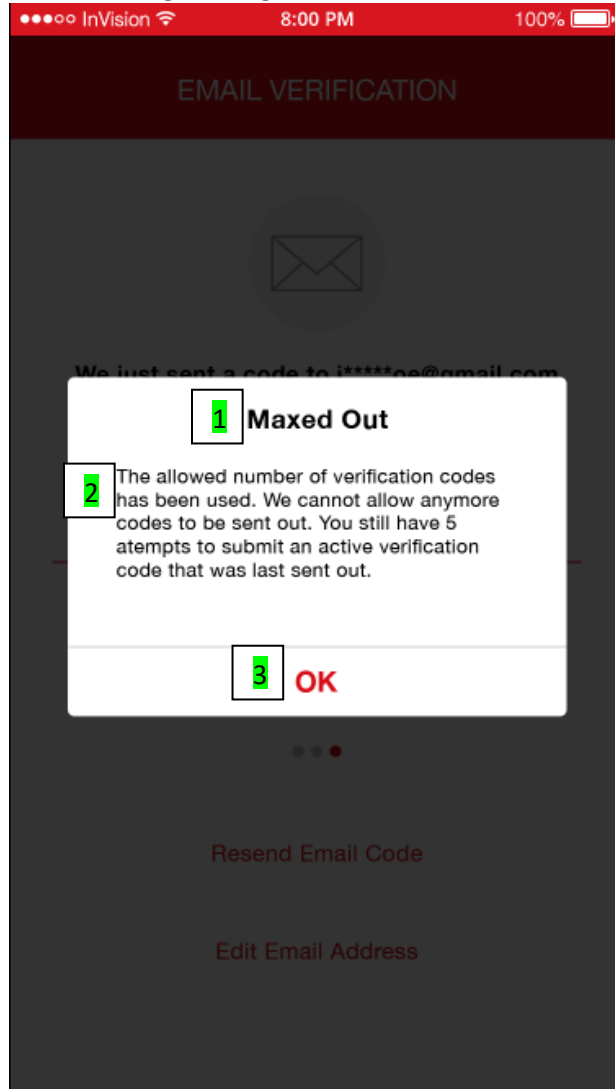
1.10

Edit Email Address (If "Edit Email Address" is selected)



1.11

Enter Active Code (warning message)

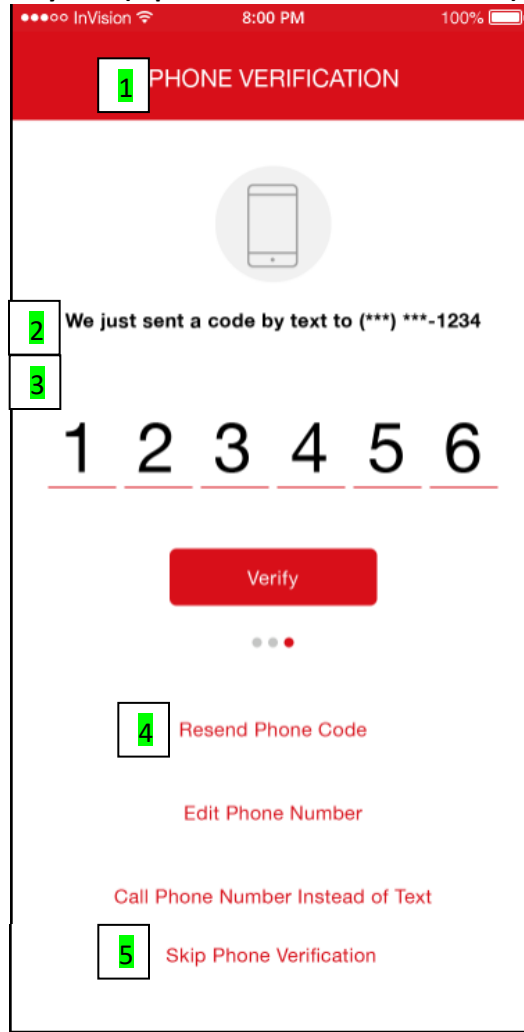


- 1 Enter Verification Code
- 2 Your first verification attempt was unsuccessful. A second verification code has been sent. You only have 5 attempts left to submit this verification code.
- 3 Button [Close]

- 1 Enter Verification Code
- 2 Your first verification attempt was unsuccessful. A second verification code has been sent. You only have 5 attempts left to submit this verification code.
- 3 Button [Close]

1.12

Phone verification by text (if phone verification is selected)

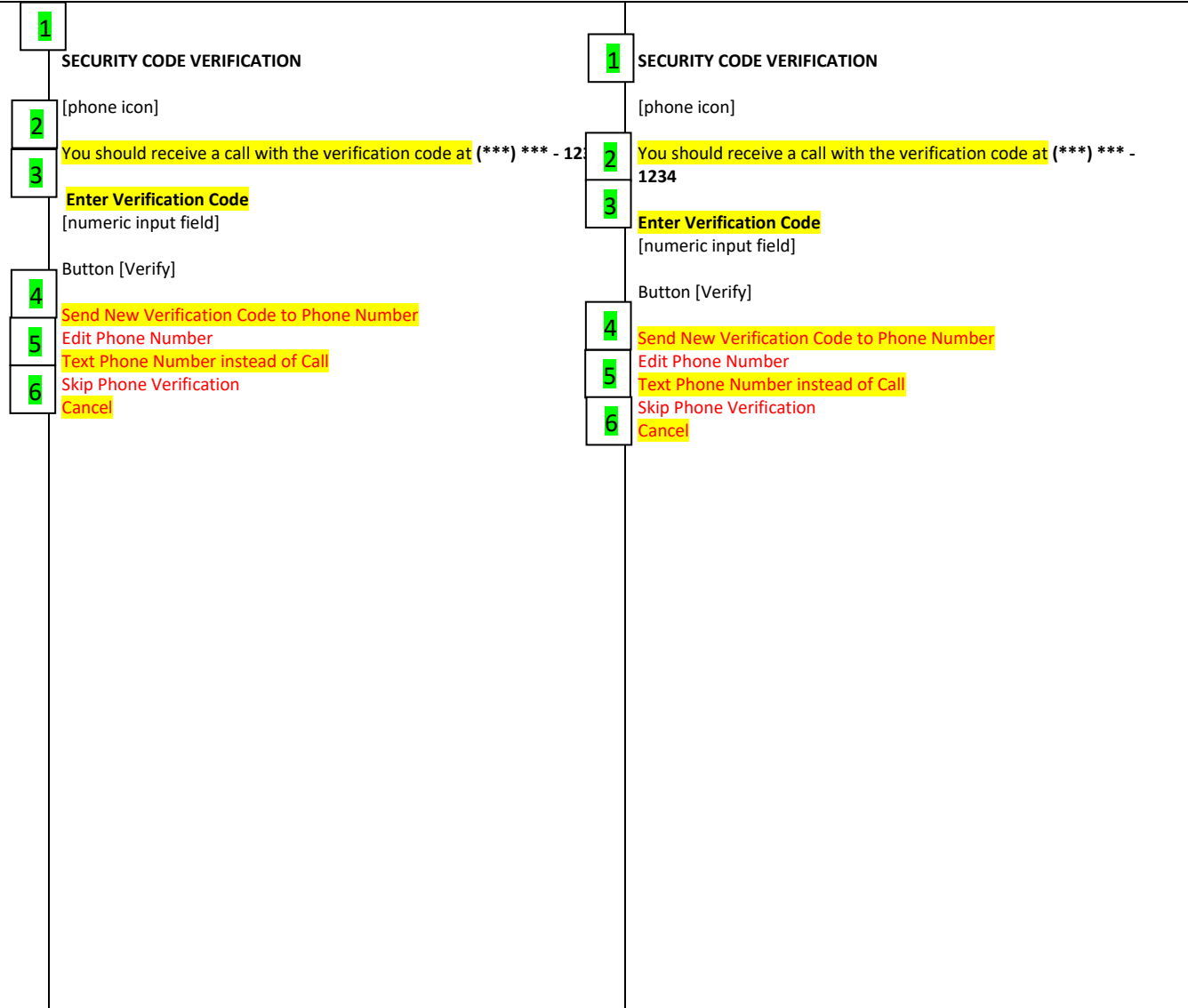
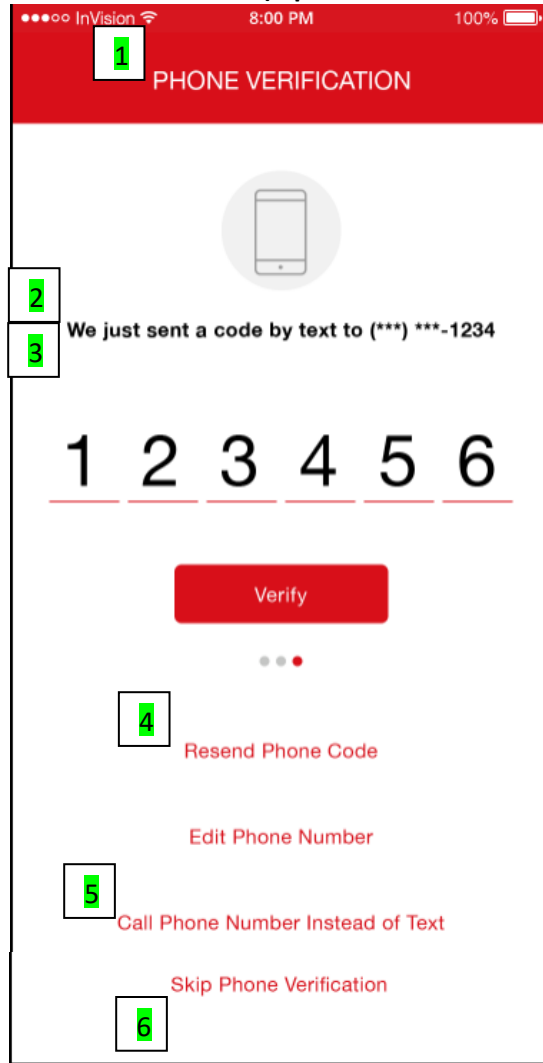


- 1 SECURITY CODE VERIFICATION
[phone icon]
- 2 A verification code was sent to (***)-1234
- 3 Enter Verification Code
[numeric input field]
- Button [Verify]
- 4 Send New Verification Code to Phone Number
Edit Phone Number
Call Phone Number Instead of Text
Skip Phone Verification
- 5 Cancel

- 1 SECURITY CODE VERIFICATION
[phone icon]
- 2 A verification code was sent to (***)-1234
- 3 Enter Verification Code
[numeric input field]
- Button [Verify]
- 4 Send New Verification Code to Phone Number
Edit Phone Number
Call Phone Number Instead of Text
Skip Phone Verification
- 5 Cancel

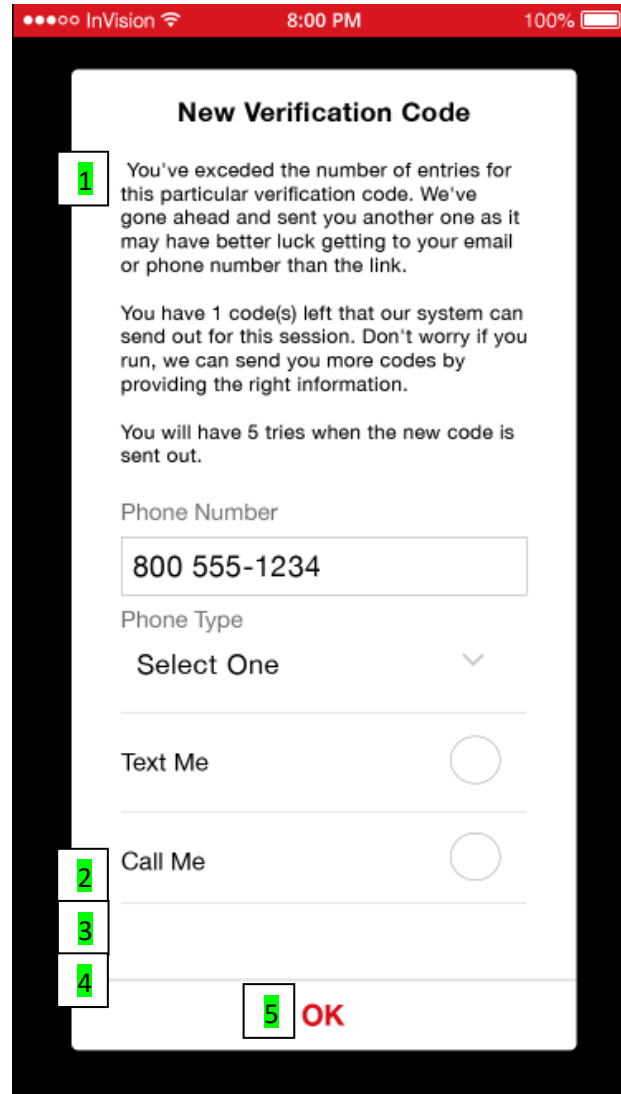
1.13

Phone verification with a call (if phone verification is selected)



1.14

Modal If the customer exceeds the number of attempts with the first verification code



New Verification Code

1 You have exceeded the number of entries for this verification code.

Tap the Send Code button to receive a new verification code. You have five chances to enter the code correctly before receiving an error message.

Phone Number
[text box=XXX-XXX-XXXX]

Phone Type
[Dropdown]
Select One
Mobile
Landline

Text Me [radio button]

Call Me [radio button]

2 Message & data rates may apply.

3 By providing your telephone number, you agree that we may deliver verification codes to this number using an auto dialer and/or prerecorded, artificial voice messages.

4 This is the last code provided for this session.

5 Button [Send Code]

New Verification Code

1 You have exceeded the number of entries for this verification code.

Tap the Send Code button to receive a new verification code. You have five chances to enter the code correctly before receiving an error message.

Phone Number
[text box=XXX-XXX-XXXX]

Phone Type
[Dropdown]
Select One
Mobile
Landline

Text Me [radio button]

Call Me [radio button]

2 Message & data rates may apply.

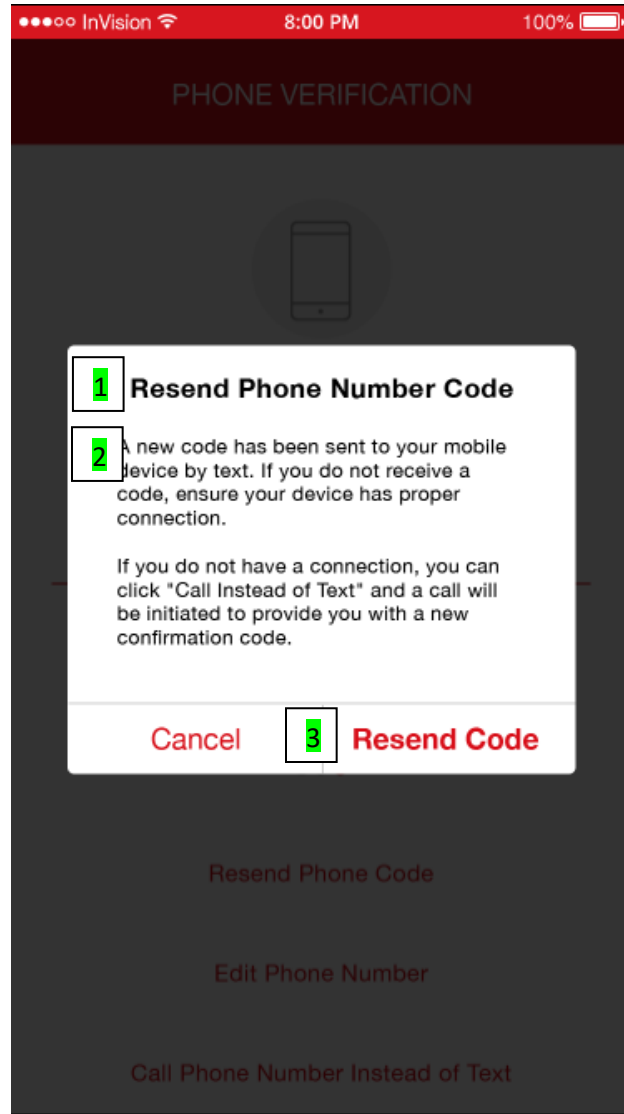
3 By providing your telephone number, you agree that we may deliver verification codes to this number using an auto dialer and/or prerecorded, artificial voice messages. Message & data rates may apply.

4 This is the last code provided for this session.

5 Button [Send Code]

1.15

Modal If "Send New Verification Code to Phone Number" is tapped – Customer has chosen text instead of a phone call during Security Setup.

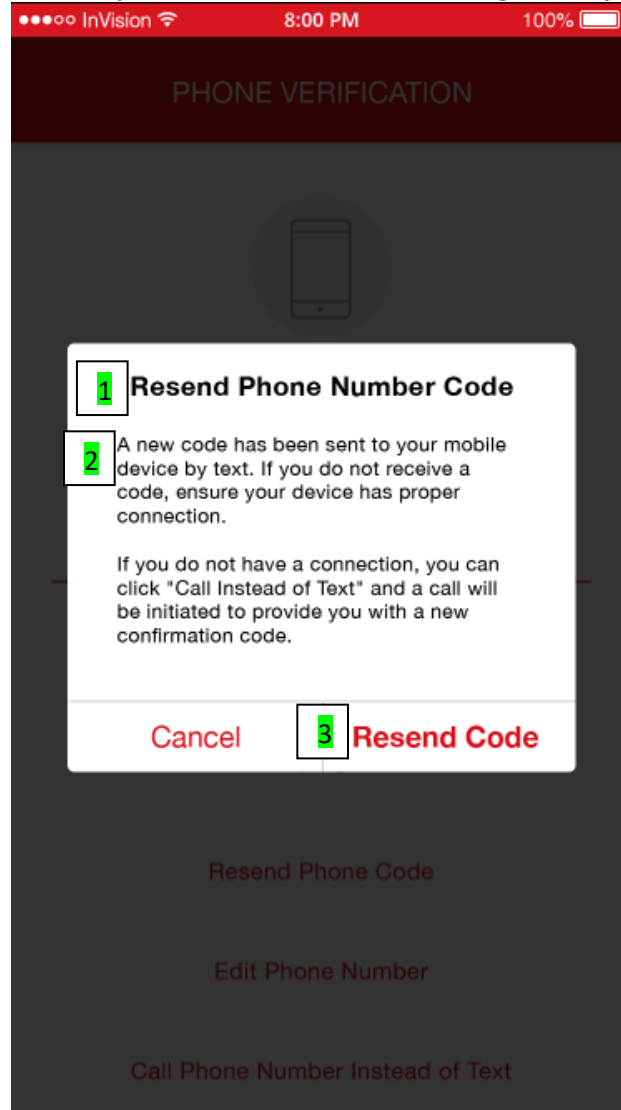


- 1 Send Phone Number Code
- 2 A new verification code will be sent. If you do not receive a code, tap Cancel, then select Call Phone Number Instead of Text and a call will be initiated to provide you with a new verification code.
- 3 Button [Cancel]
Button [Continue]

- 1 Send Phone Number Code
- 2 A new verification code will be sent. If you do not receive a code, tap Cancel, then select Call Phone Number Instead of Text and a call will be initiated to provide you with a new verification code.
- 3 Button [Cancel]
Button [Continue]

1.16

Modal If "Send New Verification Code to Phone Number" is tapped - Customer has chosen phone call instead of text during Security Setup.

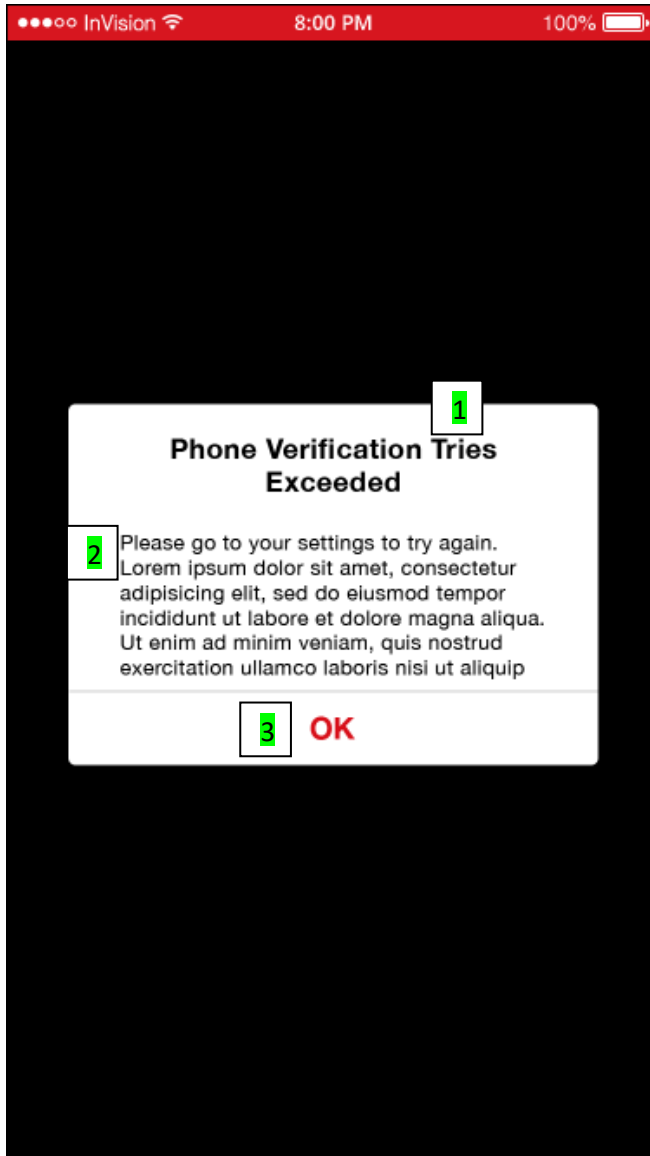


- 1 Send Phone Number Code
- 2 You should receive a call with a new verification code. If you do not receive a call with a code, tap Cancel, and select Text Phone Number Instead of Call and a text will be sent to you with a new verification code.
- 3 Button [Cancel]
Button [Continue]

- 1 Send Phone Number Code
- 2 You should receive a call with a new verification code. If you do not receive a call with a code, tap Cancel, and select Text Phone Number Instead of Call and a text will be sent to you with a new verification code.
- 3 Button [Cancel]
Button [Continue]

1.17

Modal If the customer exceeds the number of attempts with the second verification code



1

Phone Verification **Code Entries** Exceeded

2

You have exceeded the number of entries for this verification code.

Since we have verified your Account Management Email, you can still continue the registration process. Keep in mind that your phone number is optional, and it can be verified on the Security settings page at a later time.

Let's continue.

3

Button [Continue]

1

Phone Verification **Code Entries** Exceeded

2

You have exceeded the number of entries for this verification code.

Since we have verified your Account Management Email, you can still continue the registration process. Keep in mind that your phone number is optional, and it can be verified on the Security settings page at a later time.

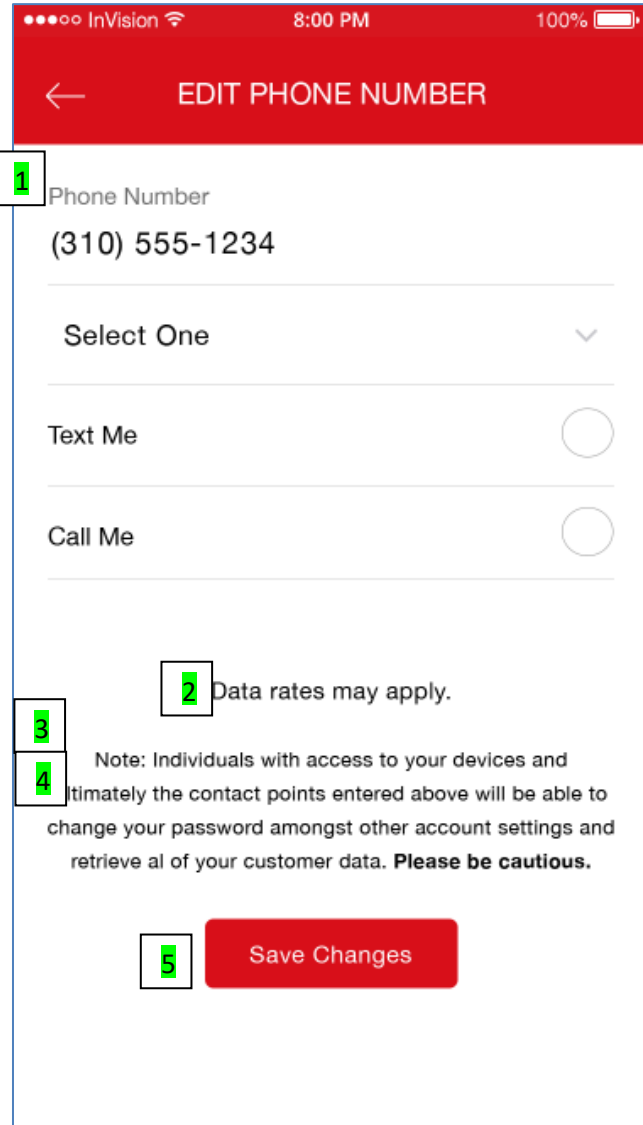
Let's continue.

3

Button [Continue]

1.18

Edit Phone Number



[arrow]
EDIT PHONE NUMBER

1 Update your phone and we'll send you a new verification code.

Phone Number
[text box]
[Dropdown]
Select One
Mobile
Landline

Text Me [radio button]

Call Me [radio button]

2 Message & data rates may apply.

3 By providing your telephone number, you agree that we may deliver verification codes to this number using an auto dialer and/or prerecorded, artificial voice messages.

4 Note: Please be aware that anyone with access to your email or phone may be able to log in into your account, view your account information, and change your settings.

5 Button [Cancel]
Button [Save & Continue]

[arrow]
EDIT PHONE NUMBER

1 Update your phone and we'll send you a new verification code.

Phone Number
[text box]
[Dropdown]
Select One
Mobile
Landline

Text Me [radio button]

Call Me [radio button]

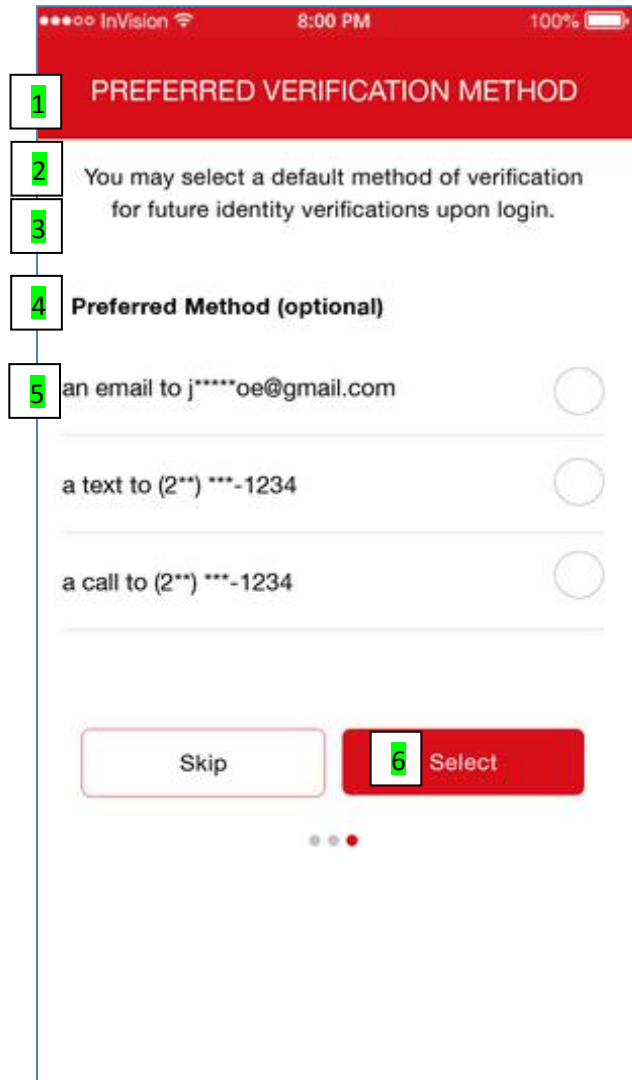
2 Message & data rates may apply.
By providing your telephone number, you agree that we may deliver verification codes to this number using an auto dialer and/or prerecorded, artificial voice messages.

4 Note: Please be aware that anyone with access to your email or phone may be able to log in into your account, view your account information, and change your settings.

5 Button [Cancel]
Button [Save & Continue]

1.19

Security Verification Method



- 1 SECURITY VERIFICATION METHOD
- 2
- 3 Please select your preferred verification method. By selecting Skip, your default method of verification will be your email address.
- 4 Email to j*****oe@gmail.com [radio button]
- 5 Text to (2**) ***-1234 [radio button]
Call to (2**) ***-1234 [radio button]
- Button [Skip]
Button [Save]
- 6

- 1 SECURITY VERIFICATION METHOD
- 2
- 3 Please select your preferred verification method. By selecting Skip, your default method of verification will be your email address.
- 4
- 5 Email to j*****oe@gmail.com [radio button]
Text to (2**) ***-1234 [radio button]
Call to (2**) ***-1234 [radio button]
- 6 Button [Skip]
Button [Save]

1.20

Security Preferences



SECURITY SETUP 1

[✓]Your Account Has Been Verified

Select Security Preference

[info bubble]

If you select "Remember this computer / device" the next time you log in, you may be able to skip security verification. By selecting "Do not remember this computer / device," you will have to enter a verification code when you log in. Do not select "Remember this computer / device" if your device is used by people you don't trust with your account or personal information.

Remember this computer / device. I am the only user of this computer / device.

[radio button]

2-Step Verification (Optional):

For additional security, 2-step verification requires your password and a unique verification code at every login. The verification code will be sent to your preferred verification method (text, call or email), which can be updated in your Security settings.

[checkbox]

Do not remember this computer / device. There are other users of this shared computer / device.

[radio button]

Button [Continue]

SECURITY SETUP 1

[✓]Your Account Has Been Verified

Select Security Preference

[info bubble]

If you select "Remember this computer / device" the next time you log in, you may be able to skip security verification. By selecting "Do not remember this computer / device," you will have to enter a verification code when you log in. Do not select "Remember this computer / device" if your device is used by people you don't trust with your account or personal information.

Remember this computer / device. I am the only user of this computer / device.

[radio button]

2-Step Verification (Optional):

For additional security, 2-step verification requires your password and a unique verification code at every login. The verification code will be sent to your preferred verification method (text, call or email), which can be updated in your Security settings.

[checkbox]

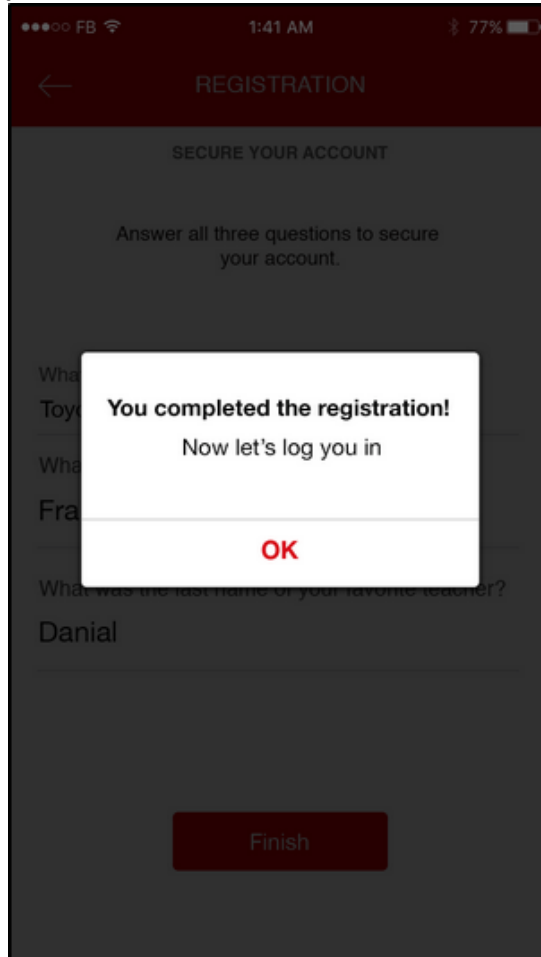
Do not remember this computer / device. There are other users of this shared computer / device.

[radio button]

Button [Continue]

1.21

Registration Complete



You completed the registration!

Now let's log you in.

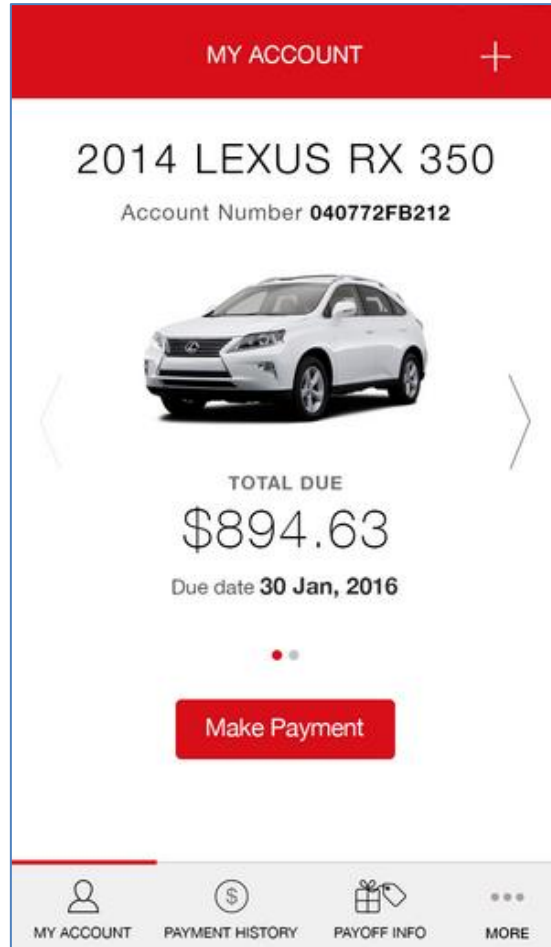
Button {"OK"}

You completed the registration!

Now let's log you in.

Button {"OK"}

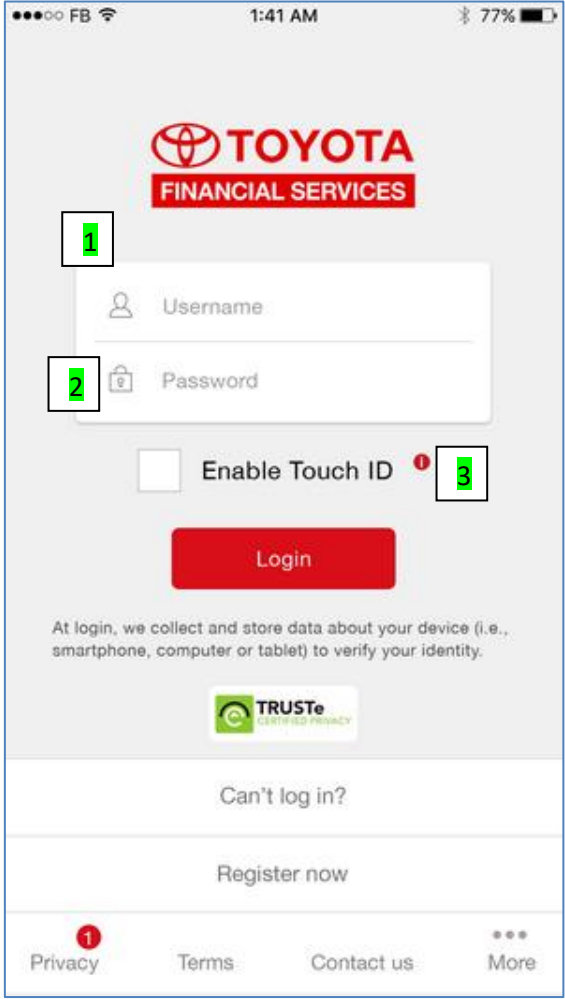
1.22 My Account



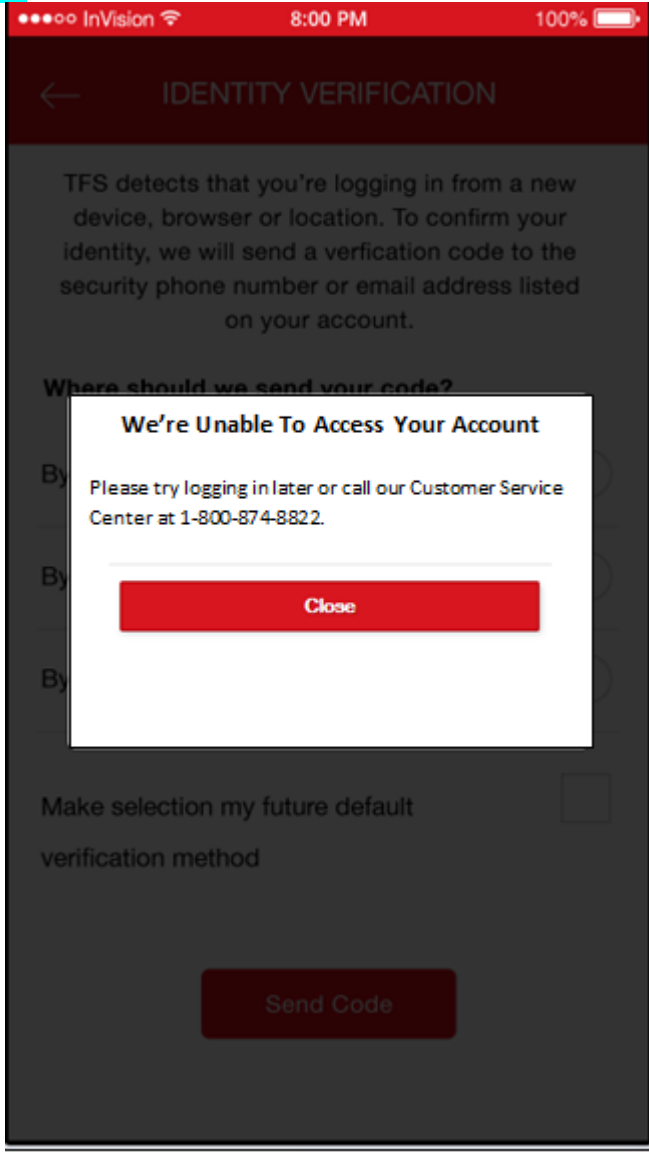
No copy change

No copy change

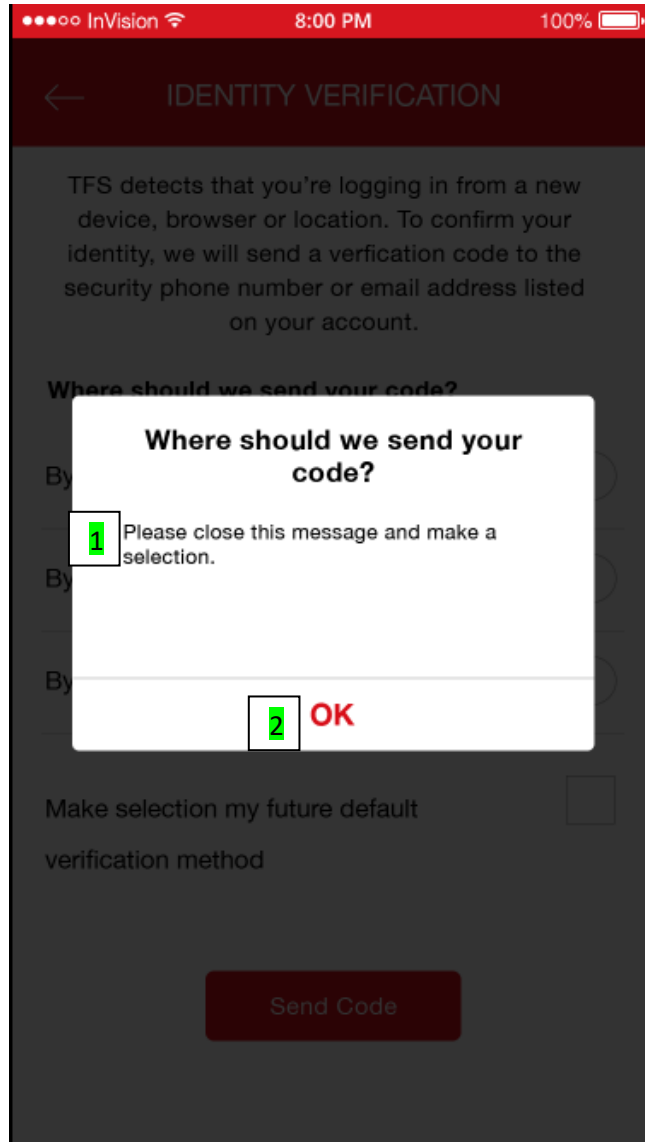
2.0 LOGIN - REGISTERED CUSTOMER

Page	mApp Prototype Pages	TFS Proposed Content	LFS Proposed Content
2.1	<p>Login</p> 	<p>Center Nav: [Toyota Financial Services Logo]</p> <p>1 Welcome to Toyota Financial Services</p> <p>[text box] Username [text box] Password</p> <p>2 Password is case sensitive</p> <p>[Radio Button] Enable Touch ID [info bubble]</p> <p>3 Touch ID lets you log in to your TFS account with your fingerprint in place of your username and password.</p> <p>Button [Login]</p> <p>At login, we collect and store data about your device (i.e., smartphone, computer or tablet) to verify your identity.</p> <p>[link] Can't log in? [link] Register now</p>	<p>Center Nav: [Lexus Financial Services Logo]</p> <p>1 Welcome to Lexus Financial Services</p> <p>[text box] Username [text box] Password</p> <p>2 Password is case sensitive</p> <p>[Radio Button] Enable Touch ID [info bubble]</p> <p>3 Touch ID lets you log in to your LFS account with your fingerprint in place of your username and password.</p> <p>Button [Login]</p> <p>At login, we collect and store data about your device (i.e., smartphone, computer or tablet) to verify your identity.</p> <p>[link] Can't log in? [link] Register now</p>

2.2 MFA Challenge – Start – Email or Phone

2.3	<p>Model displayed when I don't have access to the contact points shown. is selected. (New)</p> 	<p>We're Unable To Access Your Account</p> <p>Please try logging in later or call our Customer Service Center at 1-800-874-8822.</p> <p>Button [Close]</p>	<p>We're Unable To Access Your Account</p> <p>Please try logging in later or call our Customer Service Center at 1-800-874-7050.</p> <p>Button [Close]</p>
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2.4 Warning modal if no verification selection is not made



Where should we send your code?

1 Please make a selection to receive your verification code.

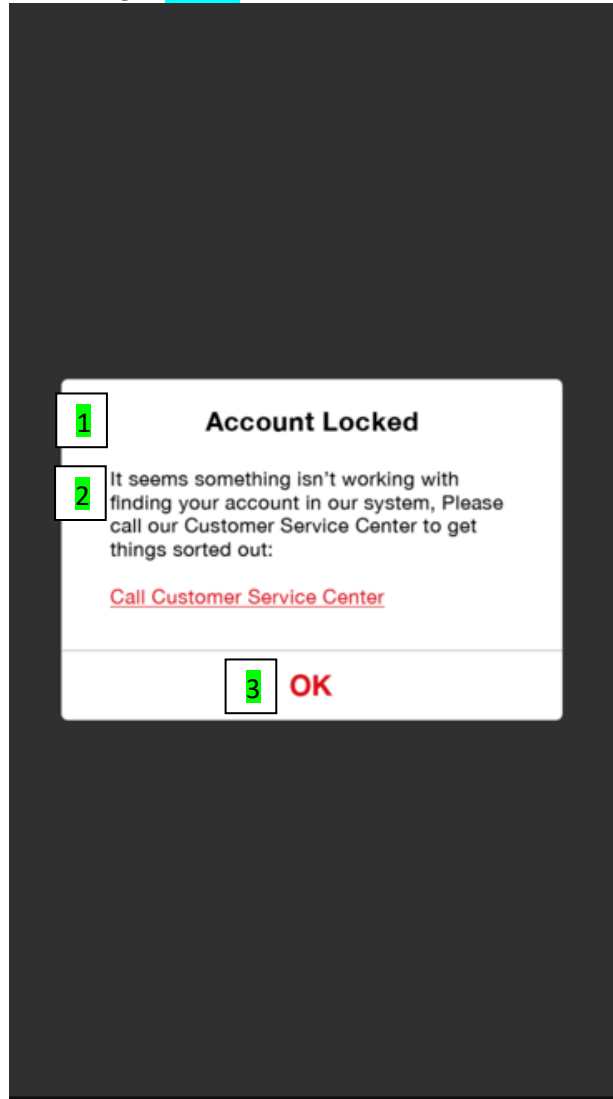
2 Button [Close]

Where should we send your code?

1 Please make a selection to receive your verification code.

2 Button [Close]

2.5 if customer fails challenges (New) Account Locked screen



1 Your Account Is Locked

2 The code verification was unsuccessful and your account is now locked. For assistance, please call our Customer Service Center at 1-800-874-8822.

[Call Customer Service Center](#)

3 Button [Close]

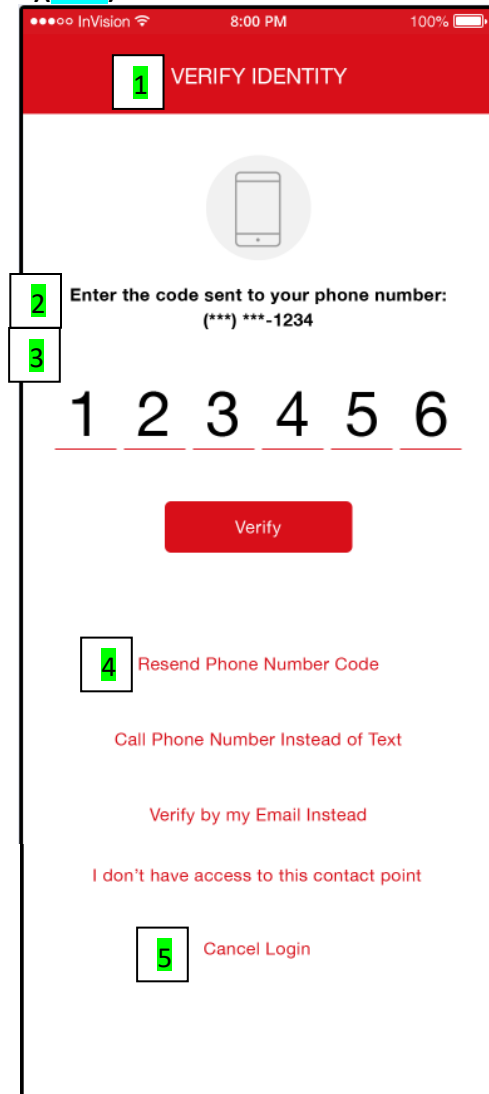
1 Your Account Is Locked

2 The code verification was unsuccessful and your account is now locked. For assistance, please call our Customer Service Center at 1-800-874-7050.

[Call Customer Service Center](#)

3 Button [Close]

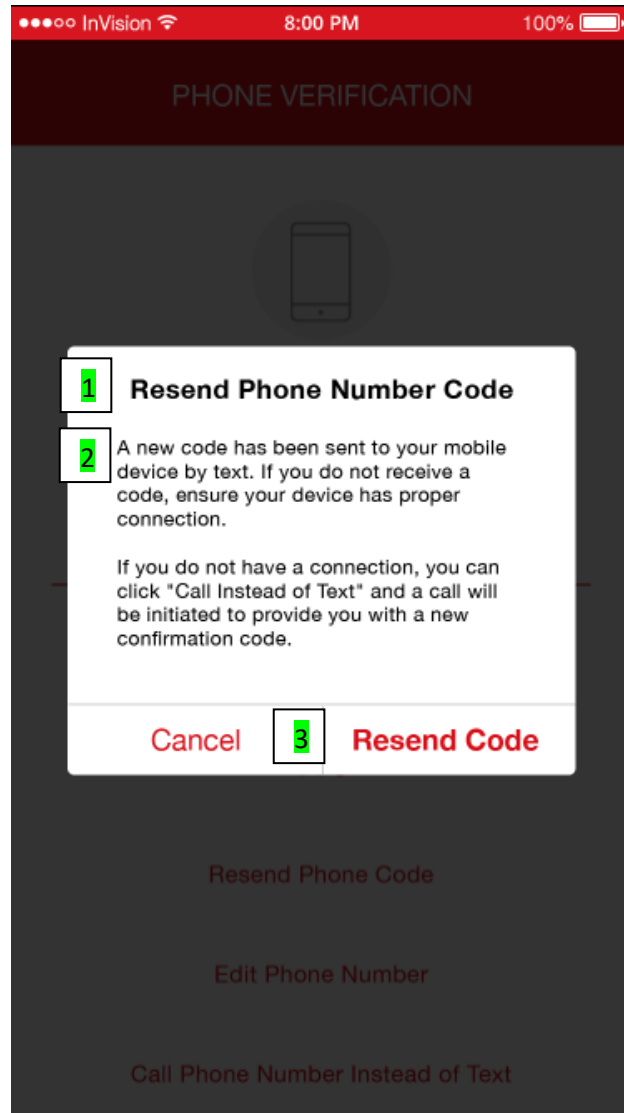
2.6 Login – Customer Verification (MFA Challenge – Displayed if phone is the preference or default)(New)



- 1 SECURITY CODE VERIFICATION
[phone icon]
- 2 A verification code was sent to [phone number]
- 3 Enter Verification Code
[numeric input field]
Button [Verify]
- 4 Send New Verification Code to Phone Number
Call Phone Number instead of Text
Verify by Email instead
I don't have access to this contact point
Cancel
- 5

- 1 SECURITY CODE VERIFICATION
[phone icon]
- 2 A verification code was sent to [phone number]
- 3 Enter Verification Code
[numeric input field]
Button [Verify]
- 4 Send New Verification Code to Phone Number
Call Phone Number instead of Text
Verify by Email instead
I don't have access to this contact point
Cancel
- 5

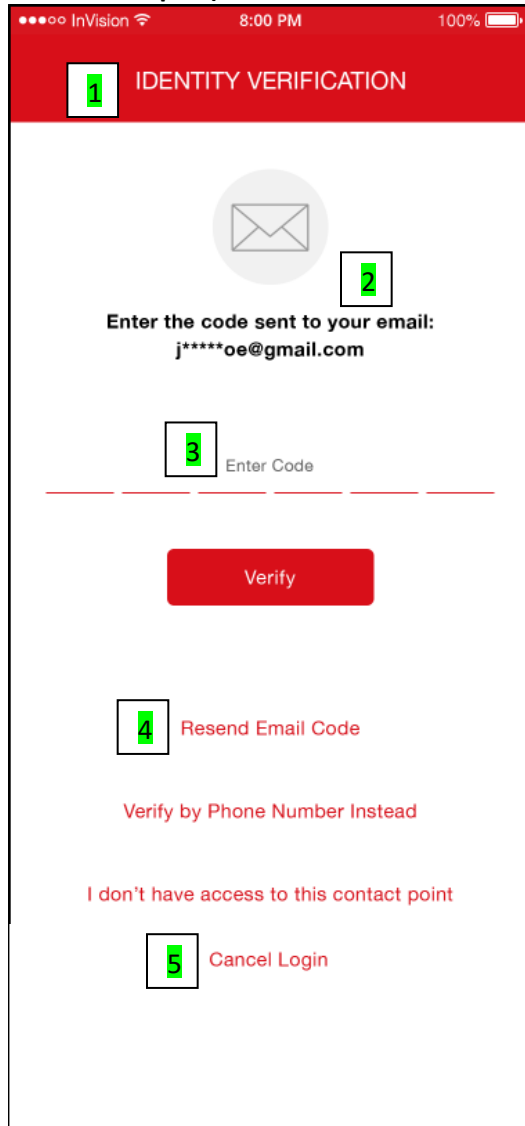
2.7 Modal If "Send New Verification Code to Phone Number" is tapped



- 1 Send Phone Number Code
- 2 A new verification code will be sent. If you do not receive a code, tap Cancel, then select Call Phone Number Instead of Text and a call will be initiated to provide you with a new verification code.
- 3 Button [Cancel]
Button [Continue]

- 1 Send Phone Number Code
- 2 A new verification code will be sent. If you do not receive a code, tap Cancel, then select Call Phone Number Instead of Text and a call will be initiated to provide you with a new verification code.
- 3 Button [Cancel]
Button [Continue]

2.8 MFA Challenge – Email code input (when email verification is selected)



- 1 SECURITY CODE VERIFICATION
[envelope icon]
- 2 A verification code was sent to [email address]
- 3 Enter Verification Code
[numeric input field]
- Button [Verify]
- 4 Email New Verification Code
Verify by Phone Number Instead
I don't have access to this contact point
- 5 Cancel

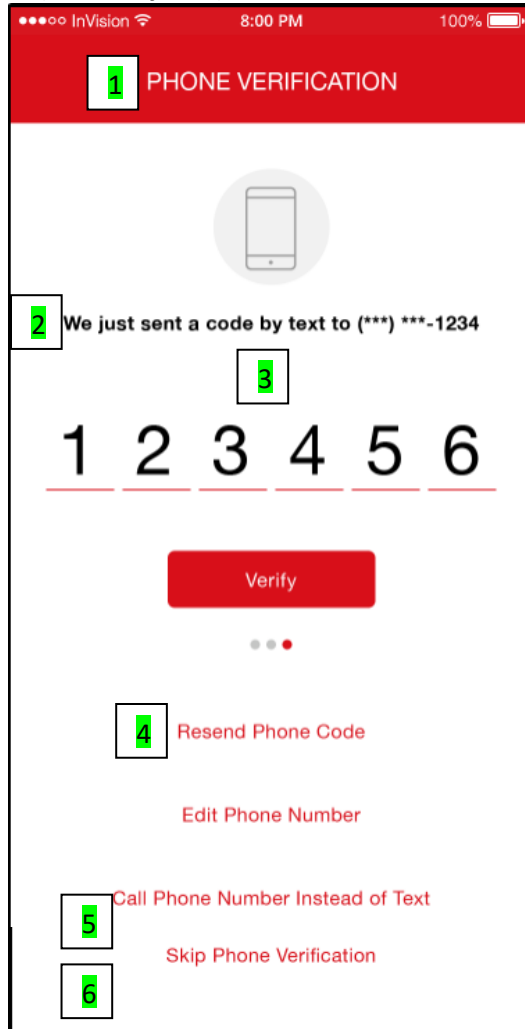
- 1 SECURITY CODE VERIFICATION
[envelope icon]
- 2 A verification code was sent to [email address]
- 3 Enter Verification Code
[numeric input field]
- Button [Verify]
- 4 Email New Verification Code
Verify by Phone Number Instead
I don't have access to this contact point
- 5 Cancel

2.9 Mini Reg (if "I don't have access to this contact point" is selected)

- 1 LOGIN
- 2 Account Information
- 3 Please provide the following information:
- 4 Account Number
[info bubble]
You can find your account number on your billing statement. Please do not include any special characters such as %, - or spaces.
[text box]
- 5 Last 4 Digits of your SSN / Tax ID
[text box]
- 6 Button [Cancel]
Button [Continue]

- 1 LOGIN
- 2 Account Information
- 3 Please provide the following information:
- 4 Account Number
[info bubble]
You can find your account number on your billing statement. Please do not include any special characters such as %, - or spaces.
[text box]
- 5 Last 4 Digits of your SSN / Tax ID
[text box]
- 6 Button [Cancel]
Button [Continue]

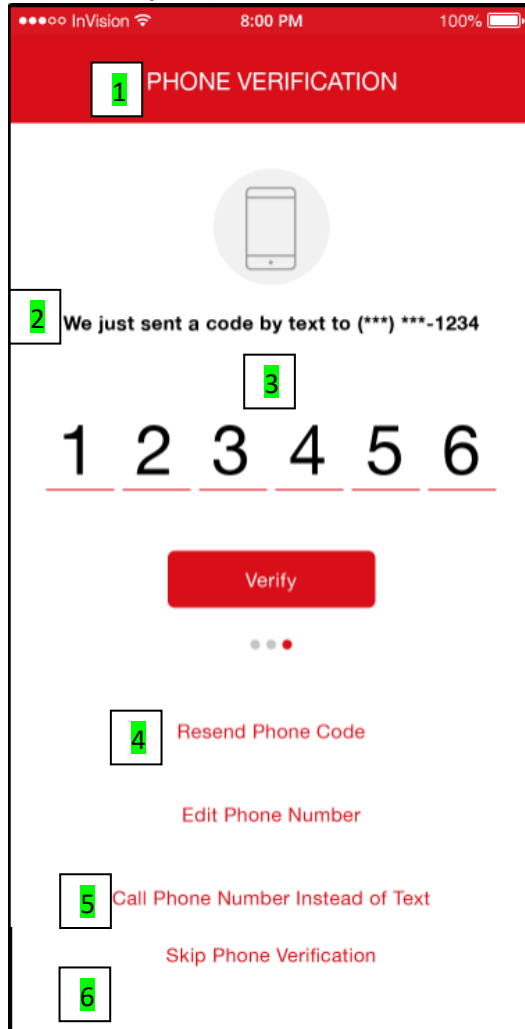
2.10 Identity Verification (Phone by text)



- 1 SECURITY CODE VERIFICATION
[phone icon]
- 2 A verification code was sent to (**) ***- 1234
- 3 Enter Verification Code
[numeric input field]
- Button [Verify]
- 4 Send New Verification Code to Phone Number
Call Phone Number Instead of Text
Verify by Email instead
- 5 I don't have access to this contact point
- 6 Cancel

- 1 SECURITY CODE VERIFICATION
[phone icon]
- 2 A verification code was sent to (**) ***- 1234
- 3 Enter Verification Code
[numeric input field]
- Button [Verify]
- 4 Send New Verification Code to Phone Number
Call Phone Number Instead of Text
- 5 Verify by Email instead
- 6 I don't have access to this contact point
Cancel

2.11 Identity Verification (Phone by call)



- 1 SECURITY CODE VERIFICATION
[phone icon]
- 2 You should receive a call with the code at (***) *** - 1234
- 3 Enter Verification Code
[numeric input field]
Button [Verify]
- 4 Send New Verification Code to Phone Number
Text Phone Number Instead of Call
Verify by Email instead
- 5 I don't have access to this contact point
Cancel
- 6

- 1 SECURITY CODE VERIFICATION
[phone icon]
- 2 You should receive a call with the code at (***) *** - 1234
- 3 Enter Verification Code
[numeric input field]
Button [Verify]
- 4 Send New Verification Code to Phone Number
Text Phone Number Instead of Call
Verify by Email instead
- I don't have access to this contact point
Cancel

2.12 Security Preferences - MFA Challenge - Remember This Device?



2

Select Security Preference:

3

Remember this computer / device.

It is my own private device of which I'm the only user.

4

Do not remember this computer / device.

This is a public and/or one that is used by people other than myself.

5

2-Step Verification (optional):

If you would like to have our system ALWAYS challenge you whenever anyone tries to access your account (including yourself)

Continue

SECURITY SETUP 1

[✓]Your Account Has Been Verified

2

Select Security Preference

[info bubble]

If you select "Remember this computer / device" the next time you log in, you may be able to skip security verification. By selecting "Do not remember this computer / device," you will have to enter a verification code when you log in. Do not select "Remember this computer / device" if your device is used by people you don't trust with your account or personal information.

3

Remember this computer / device.

I am the only user of this computer / device. [radio button]

4

2-Step Verification (Optional)

For additional security, 2-step verification requires your password and a unique verification code at every login. The verification code will be sent to your preferred verification method (text, call or email), which can be updated in your Security settings. [check box]

5

Do not remember this computer / device.

There are other users of this shared computer / device. [radio button]

Button [Continue]

SECURITY SETUP 1

[✓]Your Account Has Been Verified

2

Select Security Preference

[info bubble]

If you select "Remember this computer / device" the next time you log in, you may be able to skip security verification. By selecting "Do not remember this computer / device," you will have to enter a verification code when you log in. Do not select "Remember this computer / device" if your device is used by people you don't trust with your account or personal information.

3

Remember this computer / device.

I am the only user of this computer / device. [radio button]

4

2-Step Verification (Optional)

For additional security, 2-step verification requires your password and a unique verification code at every login. The verification code will be sent to your preferred verification method (text, call or email), which can be updated in your Security settings. [check box]

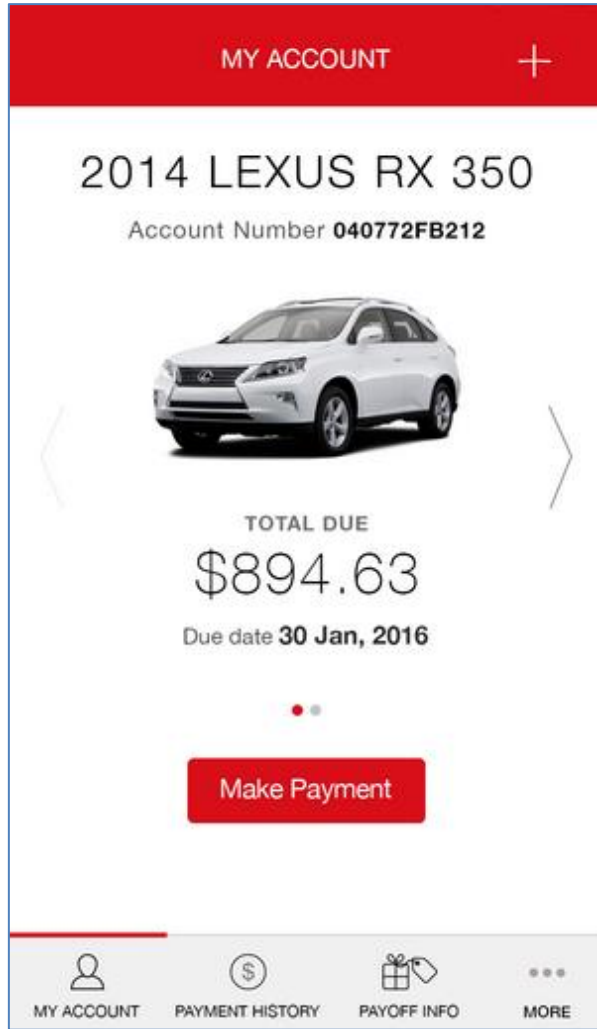
5

Do not remember this computer / device.

There are other users of this shared computer / device. [radio button]

Button [Continue]

2.13 My Account



No copy change

No copy change