

## CP2423 – Multi Factor Authentication (MFA)-

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### Touch ID (iOS)

**Revision History:**

Version	Date	Name	Details
1.0	4/7/17	Shawn	Copy deck draft
2.0	4/11/17	Shawn	Per Katherine and Anna, make additional edits
3.0	4/13/17	Shawn	Per Katherine, organize flows and reformat
4.0	4/14/17	Shawn	Per Travis, Katherine and Andrea, made additional edits
5.0	4/18/17	Shawn	Add updated screen shots, add flow
6.0	4/19/17	Shawn	Per Anna, additional update/changes
7.0	4/21/17	Shawn	Per Katherine and David, additional update/changes
8.0	4/26/17	Shawn	Insert updated screen shots

**Flows**

**Flow #1 – Setup at Login**

**Flow #2 – Enable Touch ID with 2-Step Verification**

**Flow #3 – Not Enabled Touch ID**

**Flow #4 – EBA /TC**

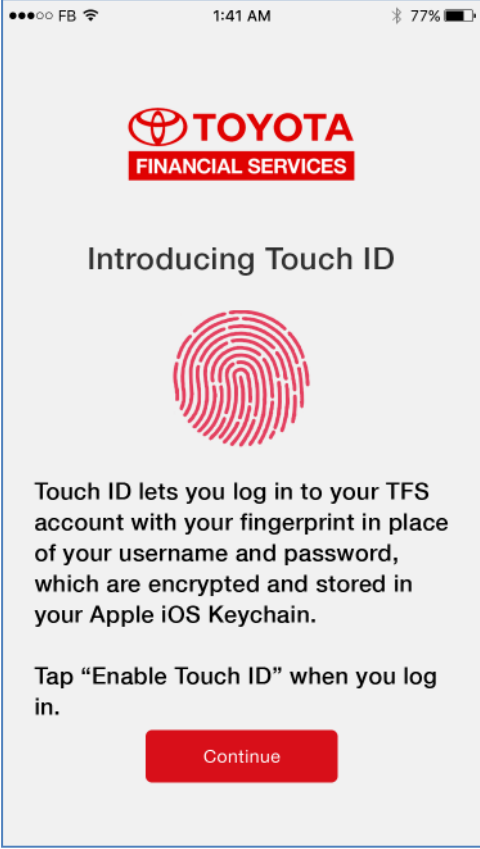
**Flow #5 – EBA /TC**

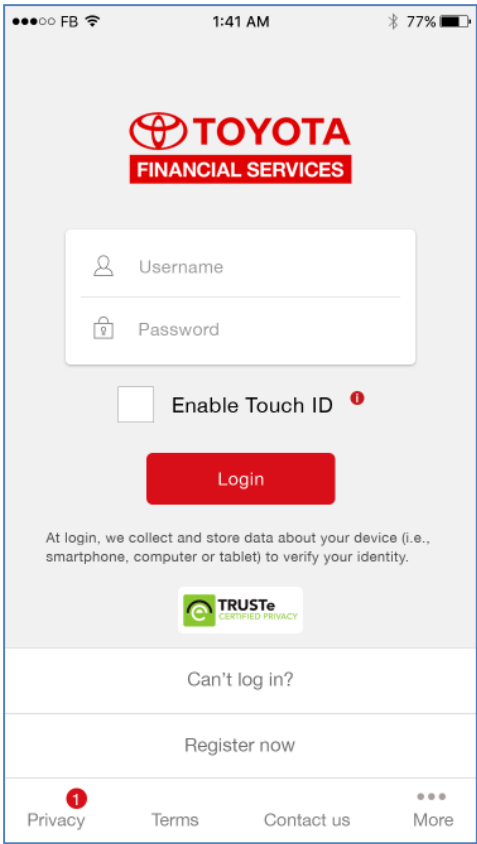
**Flow #6 – Verify Identity (high risk)**

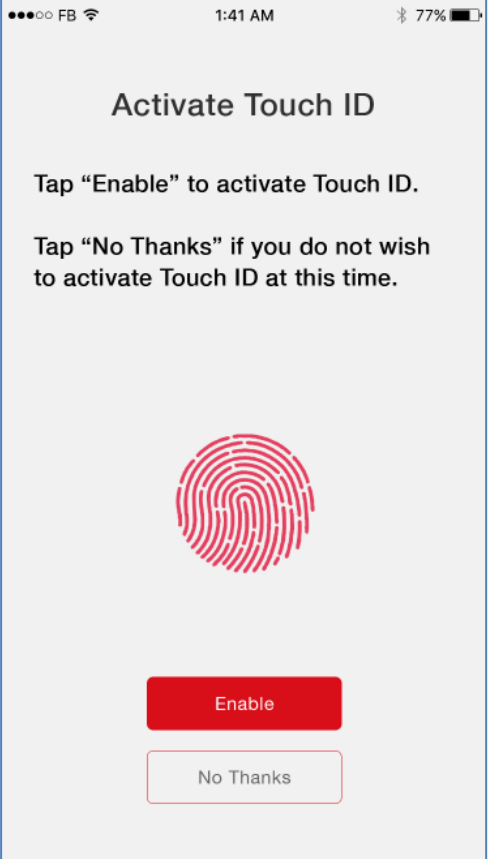
**Flow #7 – Disable Touch ID**

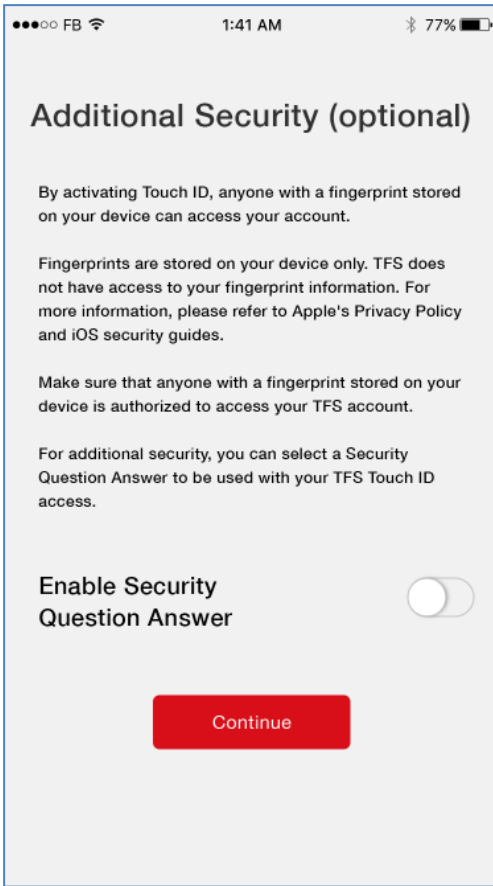
**Flow #1 – Setup at Login**

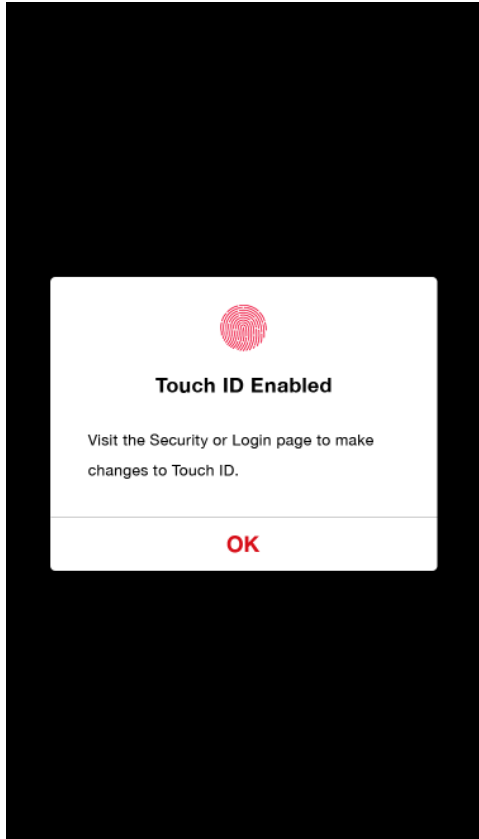
## Flow #1 – Setup at Login

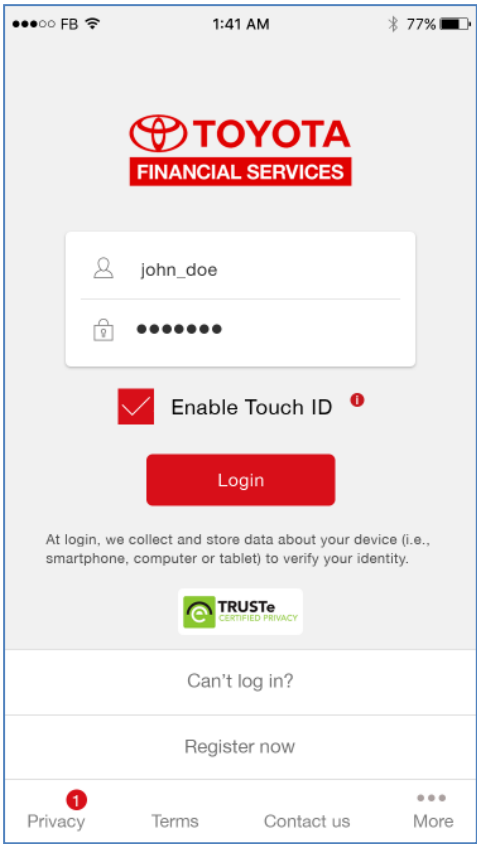
Page	Mobile Web Prototype Pages	TFS mWeb Proposed Content	LFS mWeb Proposed Content
1	<p data-bbox="279 326 908 354"><a href="https://toyota.invisionapp.com/share/8QAUOW2RU">https://toyota.invisionapp.com/share/8QAUOW2RU</a></p> <p data-bbox="279 362 424 386"><b>Intro Touch</b></p> 	<p data-bbox="1723 350 2069 397">Center Nav: [Toyota Financial Services Logo]</p> <p data-bbox="1723 428 1911 449"><b>Introducing Touch ID</b></p> <p data-bbox="1723 480 1956 501">Center Image: [fingerprint]</p> <p data-bbox="1723 532 2083 657">Touch ID lets you log in to your TFS account with your fingerprint in place of your username and password, which are encrypted and stored in your Apple iOS Keychain.</p> <p data-bbox="1723 688 2072 709">Tap “Enable Touch ID” when you log in.</p> <p data-bbox="1723 740 1903 761">Button [ “Continue”]</p>	<p data-bbox="2110 350 2456 397">Center Nav: [Lexus Financial Services Logo]</p> <p data-bbox="2110 404 2298 425"><b>Introducing Touch ID</b></p> <p data-bbox="2110 456 2343 477">Center Image: [fingerprint]</p> <p data-bbox="2110 508 2475 633">Touch ID lets you log in to your LFS account with your fingerprint in place of your username and password, which are encrypted and stored in your Apple iOS Keychain.</p> <p data-bbox="2110 664 2462 685">Tap “Enable Touch ID” when you log in.</p> <p data-bbox="2110 716 2290 737">Button [ “Continue”]</p>

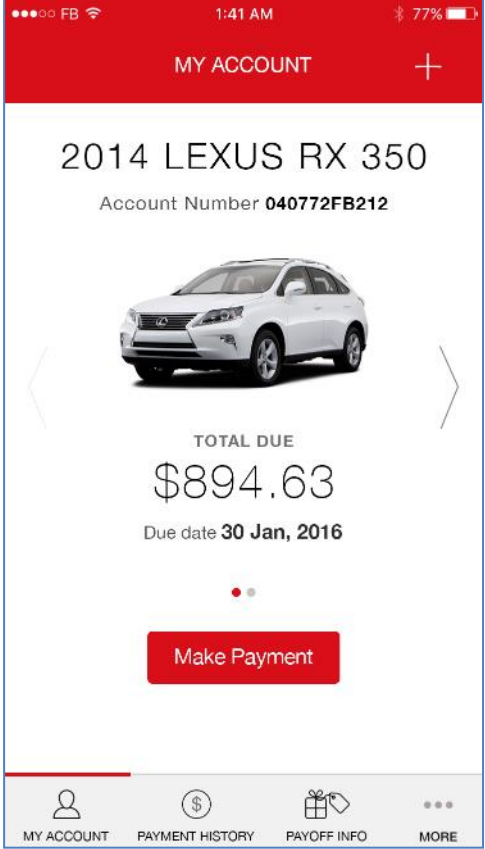
2	<b>Login Touch Unchecked</b>	 <p>The screenshot shows the Toyota Financial Services login interface. At the top, the status bar displays 'FB', signal strength, Wi-Fi, 1:41 AM, Bluetooth, and 77% battery. The Toyota logo and 'FINANCIAL SERVICES' are centered. Below is a login form with 'Username' and 'Password' fields. An 'Enable Touch ID' checkbox is unchecked, with a red notification icon. A red 'Login' button is below. A privacy notice states: 'At login, we collect and store data about your device (i.e., smartphone, computer or tablet) to verify your identity.' Below the notice is a 'TRUSTe CERTIFIED PRIVACY' logo. At the bottom are links for 'Can't log in?' and 'Register now'. The footer contains 'Privacy' (with a red notification icon), 'Terms', 'Contact us', and 'More'.</p>	<p><b>Center Nav: [Toyota Financial Services Logo]</b></p> <p>[text box] Username [text box] Password</p> <p>[Radio Button: "Enable Touch ID"] [info bubble] <b>Select here to set up Touch ID.</b></p> <p>Button [ "Login" ]</p> <p>At login, we collect and store data about your device (i.e., smartphone, computer or tablet) to verify your identity.</p>	<p><b>Center Nav: [Lexus Financial Services Logo]</b></p> <p>[text box] Username [text box] Password</p> <p>[Radio Button: "Enable Touch ID"] [info bubble] <b>Select here to set up Touch ID.</b></p> <p>Button [ "Login" ]</p> <p>At login, we collect and store data about your device (i.e., smartphone, computer or tablet) to verify your identity.</p>
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3	<p><b>Activate Touch ID (if Enable Touch ID is selected)</b></p> 	<p><b>Activate Touch ID</b></p> <p>Tap "Enable" to activate Touch ID.</p> <p>Tap "No Thanks" if you do not wish to activate Touch ID at this time.</p> <p>Center Image: [fingerprint]</p> <p>Button [ "Enable" ]</p> <p>Button [ "No Thanks" ]</p>	<p><b>Activate Touch ID</b></p> <p>Tap "Enable" to activate Touch ID.</p> <p>Tap "No Thanks" if you do not wish to activate Touch ID at this time.</p> <p>Center Image: [fingerprint]</p> <p>Button [ "Enable" ]</p> <p>Button [ "No Thanks" ]</p>
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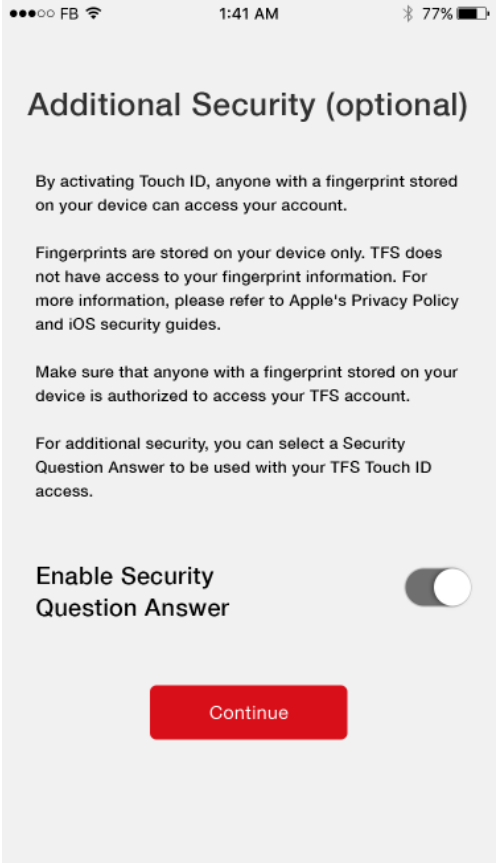
4	<p><b>Enable selected</b></p>		<p><b>Additional Security (optional)</b></p> <p>By activating Touch ID, anyone with a fingerprint stored on your device can access your account.</p> <p>Fingerprints are stored on your device only. TFS does not have access to your fingerprint information. For more information, please refer to Apple's Privacy Policy and iOS security guides.</p> <p>Make sure that anyone with a fingerprint stored on your device is authorized to access your TFS account.</p> <p>For additional security, you can select a Security Question Answer to be used with your TFS Touch ID access.</p> <p><b>Enable Security Question Answer</b> [activation switch]</p> <p>Button [ "Continue" ]</p>	<p><b>Additional Security (optional)</b></p> <p>By activating Touch ID, anyone with a fingerprint stored on your device can access your account.</p> <p>Fingerprints are stored on your device only. LFS does not have access to your fingerprint information. To protect your fingerprints, please refer to Apple's Privacy Policy and iOS security guides.</p> <p>Make sure that anyone with a fingerprint stored on your device is authorized to access your LFS account.</p> <p>For additional security, you can select a Security Question Answer to be used with your LFS Touch ID access.</p> <p><b>Enable Security Question Answer</b> [activation switch]</p> <p>Button [ "Continue" ]</p>
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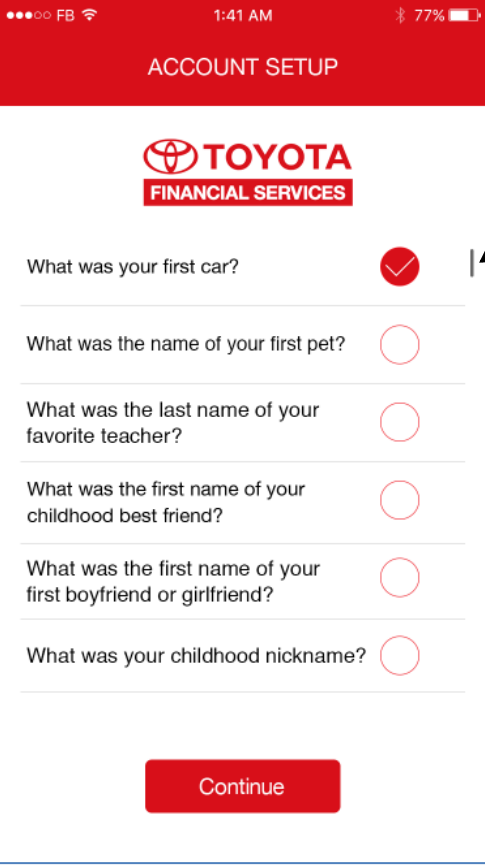
5	Touch After Log In		<p>Center Image: [fingerprint]</p> <p><b>Touch ID Enabled</b></p> <p>Visit the Security or Login page to make changes to Touch ID.</p> <p>Button ["OK"]</p>	<p>Center Image: [fingerprint]</p> <p><b>Touch ID Enabled</b></p> <p>Visit the Security or Login page to make changes to Touch ID.</p> <p>Button ["OK"]</p>
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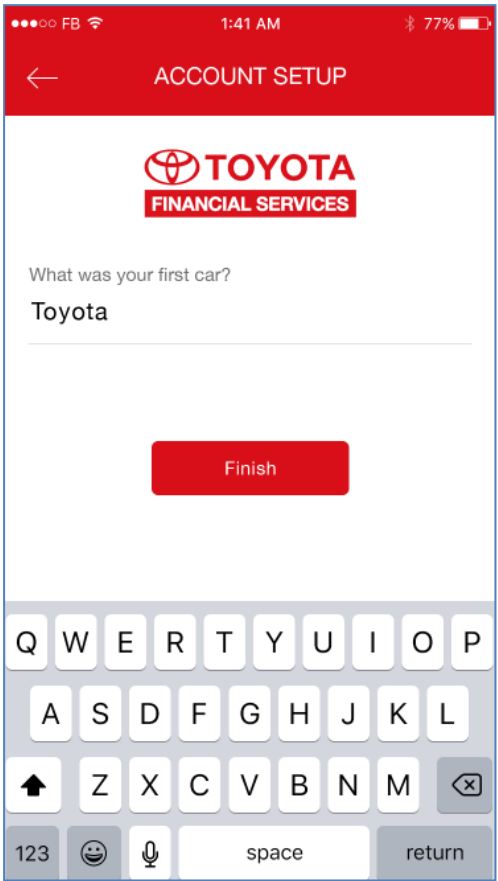
6	<b>Login Touch Checked</b>	 <p>The screenshot shows the Toyota Financial Services mobile app login screen. At the top, the status bar shows 'FB', '1:41 AM', and '77%' battery. The app header features the Toyota logo and 'FINANCIAL SERVICES'. Below this are input fields for 'john_doe' and a masked password. A red checkmark icon is next to the text 'Enable Touch ID'. A red 'Login' button is centered below. At the bottom, there are links for 'Can't log in?' and 'Register now'. The footer contains 'Privacy', 'Terms', 'Contact us', and 'More'.</p>	<p><b>Center Nav: [Toyota Financial Services Logo]</b></p> <p>[text box] Username [text box] Password</p> <p>[Radio Button: "Enable Touch ID"] [info button] Select here to set up Touch ID. When your Touch ID is enabled, a red check will appear.</p> <p>Button [ "Login" ]</p> <p>At login, we collect and store data about your device (i.e., smartphone, computer or tablet) to verify your identity.</p>	<p><b>Center Nav: [Lexus Financial Services Logo]</b></p> <p>[text box] Username [text box] Password</p> <p>[Radio Button: "Enable Touch ID"] [info button] Select here to set up Touch ID. When your Touch ID is enabled, a red check will appear.</p> <p>Button [ "Login" ]</p> <p>At login, we collect and store data about your device (i.e., smartphone, computer or tablet) to verify your identity.</p>
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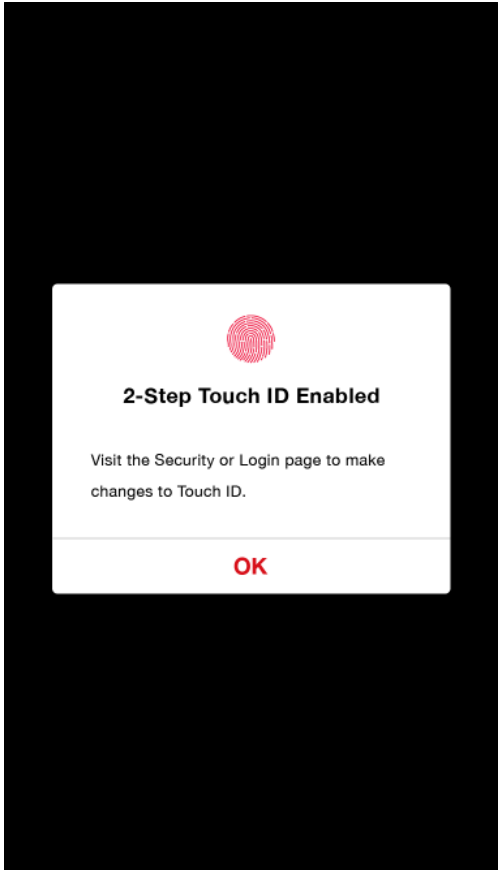
7	<b>My Account</b>		<b>My Account</b> Year Make Model Account Number: XXXXXXXXXX Center Image: [vehicle image] TOTAL DUE (Amount) Due Date (Date) Button [ "Make Payment" ] [icon] MY ACCOUNT [icon] PAYMENT HISTORY [icon] PAYOFF INFO [...] MORE	<b>My Account</b> Year Make Model Account Number: XXXXXXXXXX Center Image: [vehicle image] TOTAL DUE (Amount) Due Date (Date) Button [ "Make Payment" ] [icon] MY ACCOUNT [icon] PAYMENT HISTORY [icon] PAYOFF INFO [...] MORE
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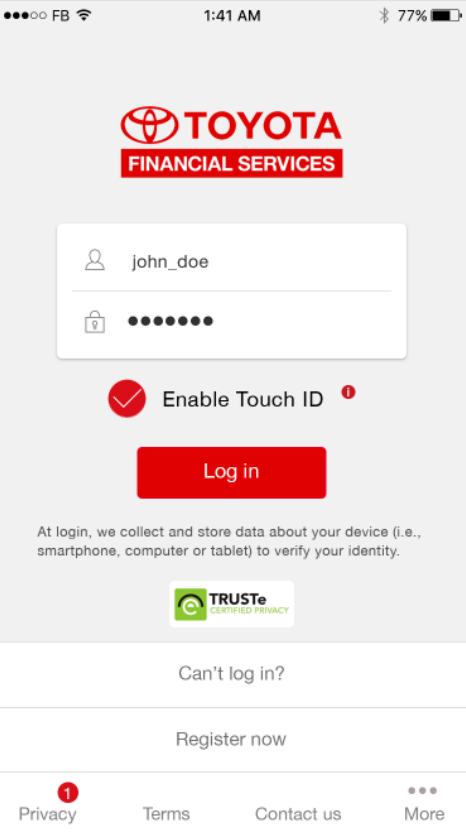
## Flow #2 – Enable Touch ID with 2-Step Verification

Page	Mobile Web Prototype Pages	TFS mWeb Proposed Content	LFS mWeb Proposed Content
1	<p><b>Enable selected</b></p> 	<p><b>Additional Security (optional)</b></p> <p>By activating Touch ID, anyone with a fingerprint stored on your device can access your account.</p> <p>Fingerprints are stored on your device only. TFS does not have access to your fingerprint information. For more information, please refer to Apple's Privacy Policy and iOS security guides.</p> <p>Make sure that anyone with a fingerprint stored on your device is authorized to access your TFS account.</p> <p>For additional security, you can select a Security Question Answer to be used with your TFS Touch ID access.</p> <p><b>Enable Security Question Answer</b> [activation switch]</p> <p>Button [ "Continue" ]</p>	<p><b>Additional Security (optional)</b></p> <p>By activating Touch ID, anyone with a fingerprint stored on your device can access your account.</p> <p>Fingerprints are stored on your device only. LFS does not have access to your fingerprint information. For more information, please refer to Apple's Privacy Policy and iOS security guides.</p> <p>Make sure that anyone with a fingerprint stored on your device is authorized to access your LFS account.</p> <p>For additional security, you can select a Security Question Answer to be used with your LFS Touch ID access.</p> <p><b>Enable Security Question Answer</b> [activation switch]</p> <p>Button [ "Continue" ]</p>

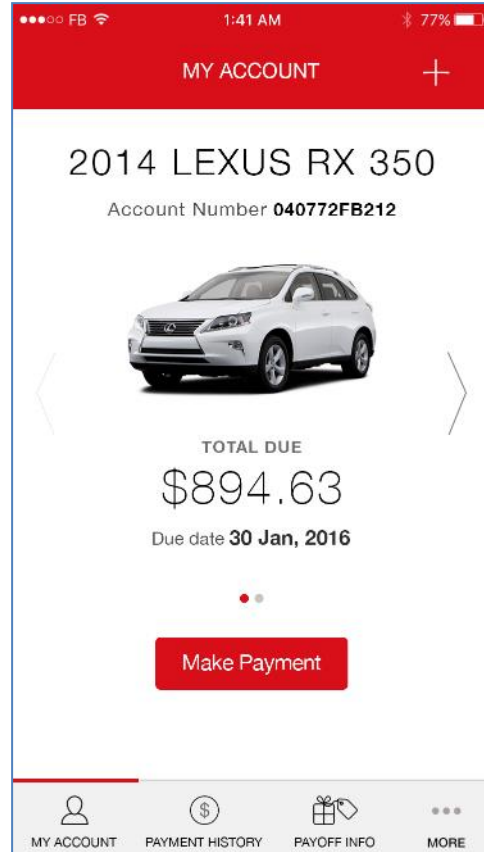
2	<p><b>Touch SQA (when Require Security Question &amp; Answer is selected)</b></p>  <p>ACCOUNT SETUP</p> <p><b>TOYOTA</b> FINANCIAL SERVICES</p> <p>What was your first car? <input checked="" type="checkbox"/></p> <p>What was the name of your first pet? <input type="checkbox"/></p> <p>What was the last name of your favorite teacher? <input type="checkbox"/></p> <p>What was the first name of your childhood best friend? <input type="checkbox"/></p> <p>What was the first name of your first boyfriend or girlfriend? <input type="checkbox"/></p> <p>What was your childhood nickname? <input type="checkbox"/></p> <p>Continue</p>	<p><b>ACCOUNT SETUP</b></p> <p>Center Nav: [Toyota Financial Services Logo]</p> <p>What was your first car? [check]</p> <p>What was the name of your first pet? [check]</p> <p>What was the last name of your favorite teacher? [check]</p> <p>What was the first name of your childhood best friend? [check]</p> <p>What was the first name of your first boyfriend or girlfriend? [check]</p> <p>What was your childhood nickname? [check]</p> <p>Button ["Continue"]</p>	<p><b>ACCOUNT SETUP</b></p> <p>Center Nav: [Lexus Financial Services Logo]</p> <p>What was your first car? [check]</p> <p>What was the name of your first pet? [check]</p> <p>What was the last name of your favorite teacher? [check]</p> <p>What was the first name of your childhood best friend? [check]</p> <p>What was the first name of your first boyfriend or girlfriend? [check]</p> <p>What was your childhood nickname? [check]</p> <p>Button ["Continue"]</p>
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3	Touch SQA (Answer)		<p>[arrow] <b>ACCOUNT SETUP</b></p> <p>Center Nav: [Toyota Financial Services Logo]</p> <p>[question] What was your first car?</p> <p>[text box] [answer]</p> <p>Button ["Finish"]</p>	<p>[arrow] <b>ACCOUNT SETUP</b></p> <p>Center Nav: [Toyota Financial Services Logo]</p> <p>[question] What was your first car?</p> <p>[text box] [answer]</p> <p>Button ["Finish"]</p>
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4	<b>Touch ID Enabled (after SQA)</b>		<b>2-Step Touch ID Enabled</b> Visit the Security or Login page to make changes to Touch ID. Button ["OK"]	<b>2-Step Touch ID Enabled</b> Visit the Security or Login page to make changes to Touch ID. Button ["OK"]
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5	<b>Login Touch Checked</b>	 <p>The screenshot shows a mobile app interface for Toyota Financial Services. At the top, the status bar shows 'FB', '1:41 AM', and '77%' battery. The app header features the Toyota logo and 'FINANCIAL SERVICES'. Below this is a login form with a username field containing 'john_doe' and a password field with masked characters. A red checkmark icon is next to the text 'Enable Touch ID'. A red 'Log in' button is positioned below the form. At the bottom of the screen, there are links for 'Can't log in?', 'Register now', and a footer with 'Privacy', 'Terms', 'Contact us', and 'More'.</p>	<p><b>Center Nav: [Toyota Financial Services Logo]</b></p> <p>[text box] Username [text box] Password</p> <p>[Radio Button: "Enable Touch ID"] [info button] Select here to set up Touch ID. When your Touch ID is enabled, a red check appears.</p> <p>Button [ "Log in" ]</p> <p>At login, we collect and store data about your device (i.e., smartphone, computer or tablet) to verify your identity.</p>	<p><b>Center Nav: [Lexus Financial Services Logo]</b></p> <p>[text box] Username [text box] Password</p> <p>[Radio Button: "Enable Touch ID"] [info button] Select here to set up Touch ID. When your Touch ID is enabled, a red check appears.</p> <p>Button [ "Log in" ]</p> <p>At login, we collect and store data about your device (i.e., smartphone, computer or tablet) to verify your identity.</p>
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6 **My Account**




**My Account**

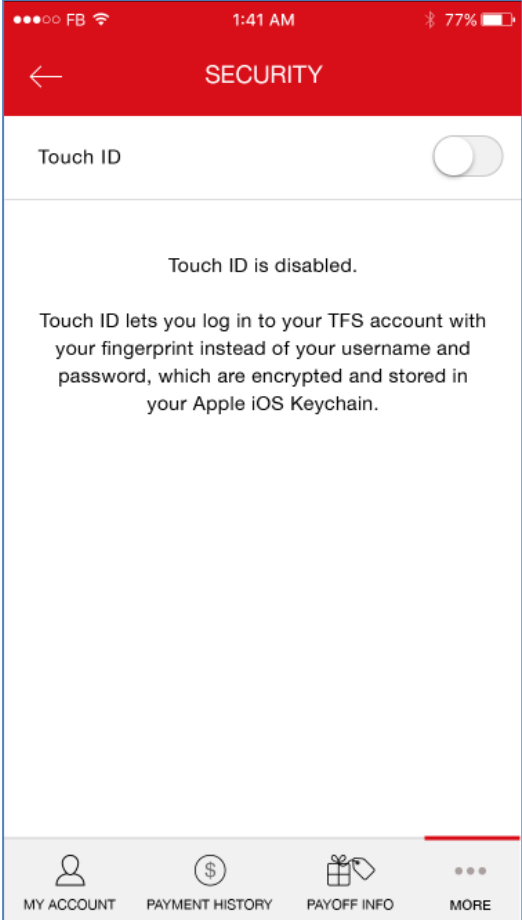
Year Make Model  
Account Number: XXXXXXXXXX  
Center Image: [vehicle image]  
TOTAL DUE  
(Amount)  
Due Date  
(Date)  
Button [ "Make Payment"]  
[icon] MY ACCOUNT  
[icon] PAYMENT HISTORY  
[icon] PAYOFF INFO  
[...] MORE

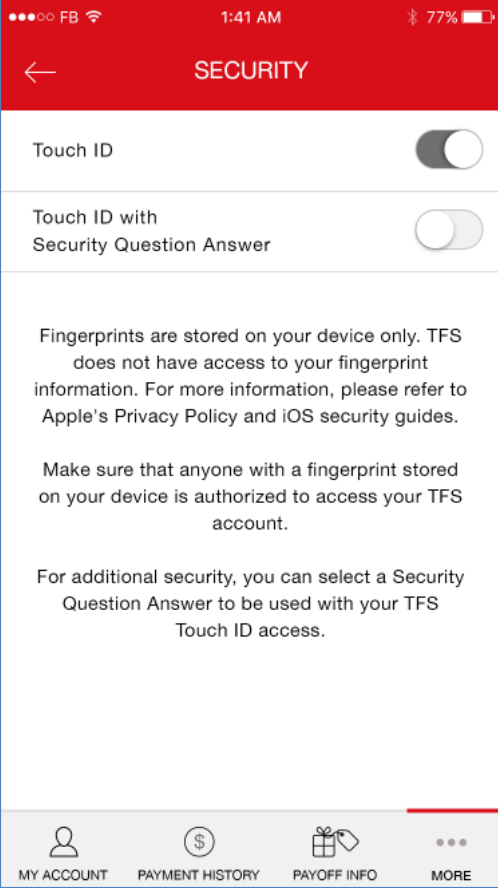
**My Account**

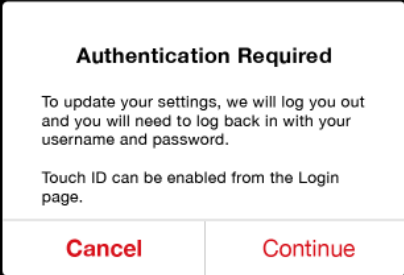
Year Make Model  
Account Number: XXXXXXXXXX  
Center Image: [vehicle image]  
TOTAL DUE  
(Amount)  
Due Date  
(Date)  
Button [ "Make Payment"]  
[icon] MY ACCOUNT  
[icon] PAYMENT HISTORY  
[icon] PAYOFF INFO  
[...] MORE

### Flow #3 – Not Enabled Touch ID


Page	Mobile Web Prototype Pages	TFS mWeb Proposed Content	LFS mWeb Proposed Content
1	<p><b>Artboard (Menu)</b></p> 	<p>Down arrow</p> <p>(Circle) CONTRACT INFO            (Circle) OTHER PAYMENTS            (Circle) CONTACT US            (Circle) SPECIAL OFFERS            (Circle) DEALER LOCATOR            (Circle) FAQs            (Circle) SECURITY            (Circle) LEGAL AGREEMENTS            (Circle) PAYMENT REMINDER            (Circle) LOG OUT</p>	<p>Down arrow</p> <p>(Circle) CONTRACT INFO            (Circle) OTHER PAYMENTS            (Circle) CONTACT US            (Circle) SPECIAL OFFERS            (Circle) DEALER LOCATOR            (Circle) FAQs            (Circle) SECURITY            (Circle) LEGAL AGREEMENTS            (Circle) PAYMENT REMINDER            (Circle) LOG OUT</p>

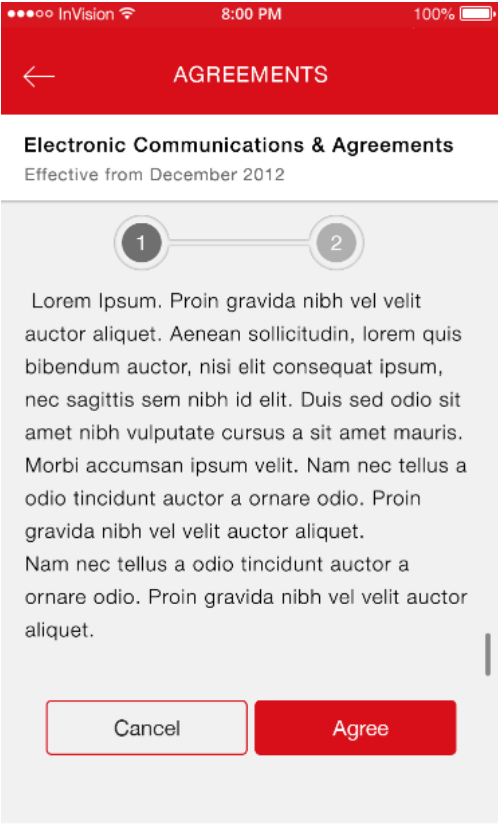
2	<p><b>Security Unchecked (when Security is selected)</b>  <b>Per Travis, by activating this screen (by sliding the switch to the right), you will advance to the next screen</b></p> 	<p>[arrow]  <b>SECURITY</b></p> <p>Touch ID  [activation switch]</p> <p>Touch ID is disabled.</p> <p>Touch ID lets you log in to your TFS account with your fingerprint instead of your username and password, which are encrypted and stored in your Apple iOS Keychain.</p> <p>[icon] MY ACCOUNT  [icon] PAYMENT HISTORY  [icon] PAYOFF INFO  [...] MORE</p>	<p>[arrow]  <b>SECURITY</b></p> <p>Touch ID  [activation switch]</p> <p>Touch ID is disabled.</p> <p>Touch ID lets you log in to your LFS account with your fingerprint instead of your username and password, which are encrypted and stored in your Apple iOS Keychain.</p> <p>[icon] MY ACCOUNT  [icon] PAYMENT HISTORY  [icon] PAYOFF INFO  [...] MORE</p>
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3	<p><b>Security Unchecked (2-Step) – when screen above is activated</b></p> 	<p>[arrow] <b>SECURITY</b></p> <p>Touch ID [activation switch]</p> <p>Touch ID with Security Question Answer [activation switch]</p> <p>Fingerprints are stored on your device only. TFS does not have access to your fingerprint information. For more information, please refer to Apple's Privacy Policy and iOS security guides.</p> <p>Make sure that anyone with a fingerprint stored on your device is authorized to access your TFS account.</p> <p>For additional security, you can select a Security Question Answer to be used with your TFS Touch ID access.</p> <p>[icon] MY ACCOUNT [icon] PAYMENT HISTORY [icon] PAYOFF INFO [...] MORE</p>	<p>[arrow] <b>SECURITY</b></p> <p>Touch ID [activation switch]</p> <p>Touch ID with Security Question Answer [activation switch]</p> <p>Fingerprints are stored on your device only. LFS does not have access to your fingerprint information. For more information, please refer to Apple's Privacy Policy and iOS security guides.</p> <p>Make sure that anyone with a fingerprint stored on your device is authorized to access your LFS account.</p> <p>For additional security, you can select a Security Question Answer to be used with your LFS Touch ID access.</p> <p>[icon] MY ACCOUNT [icon] PAYMENT HISTORY [icon] PAYOFF INFO [...] MORE</p>
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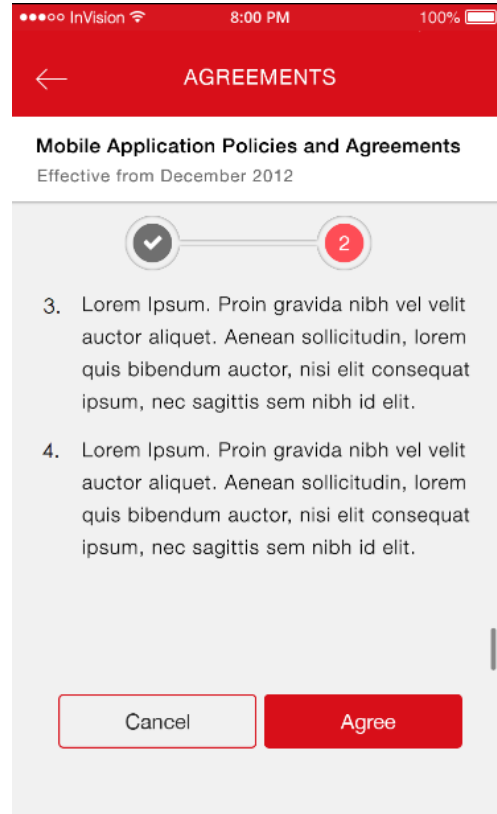
4				<p><b>Authentication Required</b></p> <p>To update your settings, we will log you out and you will need to log back in with your username and password.</p> <p>Touch ID can be enabled from the Login page.</p> <p>Button ["Cancel"] Button ["Continue"]</p>	<p><b>Authentication Required</b></p> <p>To update your settings, we will log you out and you will need to log back in with your username and password.</p> <p>Touch ID can be enabled from the Login page.</p> <p>Button ["Cancel"] Button ["Continue"]</p>
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**Flow #4 – EBA /TC**

Page	Mobile Web Prototype Pages	TFS mWeb Proposed Content	LFS mWeb Proposed Content
1	<p><b>Artboard (Menu)</b></p>  <p>Click on Legal agreements</p>	<p>Down arrow</p> <p>(Circle) CONTRACT INFO            (Circle) OTHER PAYMENTS            (Circle) CONTACT US            (Circle) SPECIAL OFFERS            (Circle) DEALER LOCATOR            (Circle) FAQs            (Circle) SECURITY            (Circle) LEGAL AGREEMENTS            (Circle) PAYMENT REMINDER            (Circle) LOG OUT</p>	<p>Down arrow</p> <p>(Circle) CONTRACT INFO            (Circle) OTHER PAYMENTS            (Circle) CONTACT US            (Circle) SPECIAL OFFERS            (Circle) DEALER LOCATOR            (Circle) FAQs            (Circle) SECURITY            (Circle) LEGAL AGREEMENTS            (Circle) PAYMENT REMINDER            (Circle) LOG OUT</p>

2	EBA TC 1	 <p>The screenshot shows a mobile application interface. At the top, there is a red header bar with a white back arrow on the left and the word 'AGREEMENTS' in white capital letters. Below the header, the title 'Electronic Communications &amp; Agreements' is displayed in bold black text, followed by the subtitle 'Effective from December 2012'. A progress indicator shows two steps, with the first step (1) highlighted. The main content area contains several paragraphs of placeholder text (Lorem Ipsum). At the bottom, there are two buttons: a white 'Cancel' button with a red border and a red 'Agree' button. The status bar at the top of the phone shows 'InVision', signal strength, Wi-Fi, '8:00 PM', and '100%' battery. A 'TRUSTe CERTIFIED PRIVACY' logo is visible in the bottom left corner of the screenshot.</p>	<p><b>AGREEMENTS</b></p> <p><b>Electronic Communications and Agreements</b></p> <p>Effective from December 2012</p> <p>(icon="page") (icon="page")</p> <p>Placeholder text</p> <p>Button [ "Cancel"] Button [ "Agree"]</p>	<p><b>AGREEMENTS</b></p> <p><b>Electronic Communications and Agreements</b></p> <p>Effective from December 2012</p> <p>(icon="page") (icon="page")</p> <p>Placeholder text</p> <p>Button [ "Cancel"] Button [ "Agree"]</p>
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**EBA TC 2**



**AGREEMENTS**

**Mobile Application Policies and Agreements**

Effective from December 2012

(icon="page")  
(icon="page")

Placeholder text

Button [ "Cancel"]  
Button [ "Agree"]

**AGREEMENTS**

**Mobile Application Policies and Agreements**

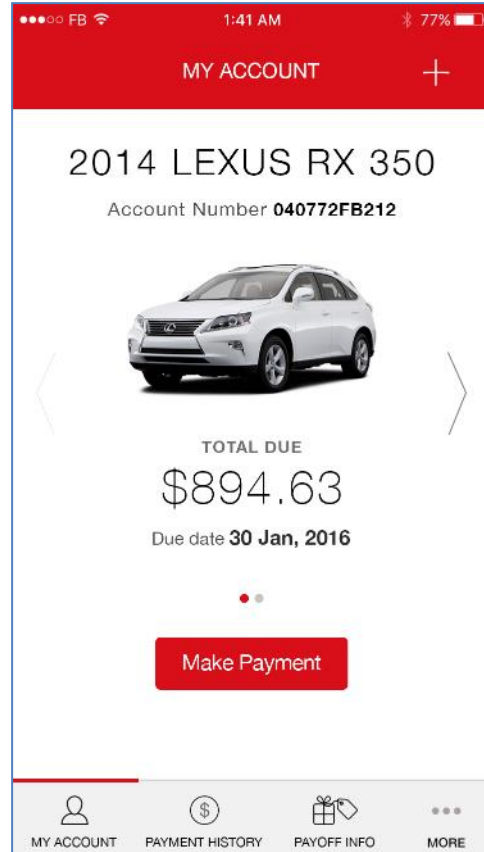
Effective from December 2012

(icon="page")  
(icon="page")

Placeholder text

Button [ "Cancel"]  
Button [ "Agree"]

**My Account**



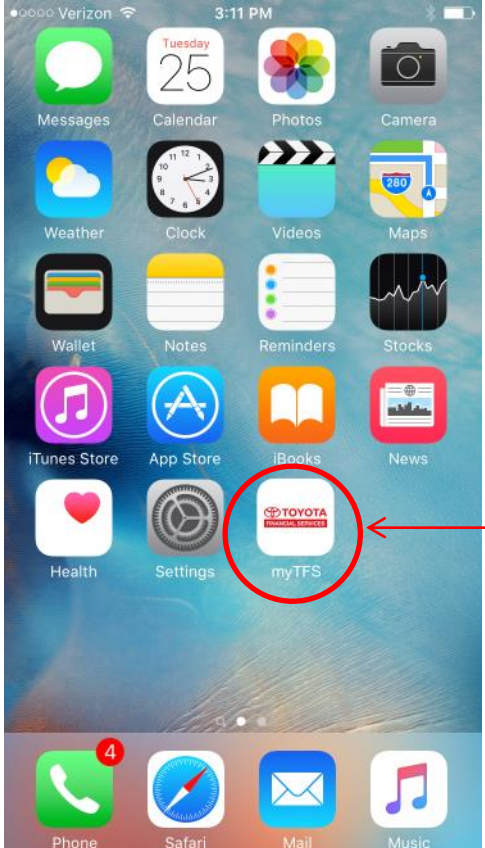
**My Account**

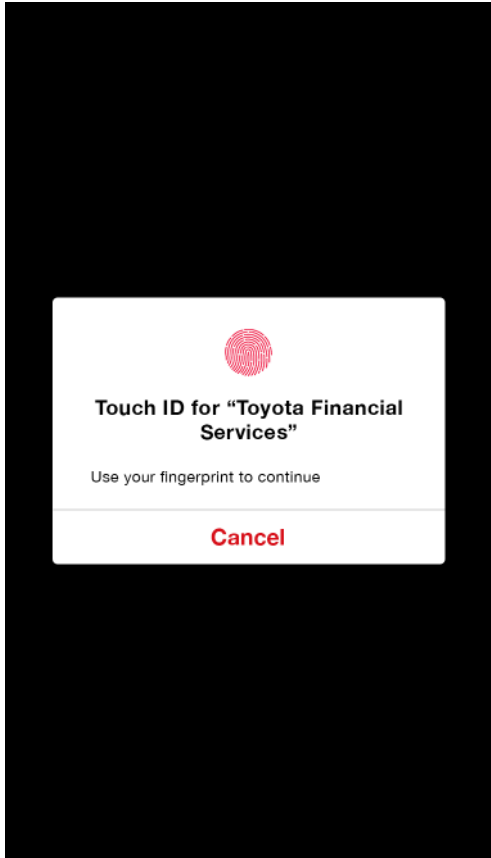
Year Make Model  
Account Number: XXXXXXXXXX  
Center Image: [vehicle image]  
TOTAL DUE (Amount)  
Due Date (Date)  
Button [ "Make Payment"]  
[icon] MY ACCOUNT  
[icon] PAYMENT HISTORY  
[icon] PAYOFF INFO  
[...] MORE

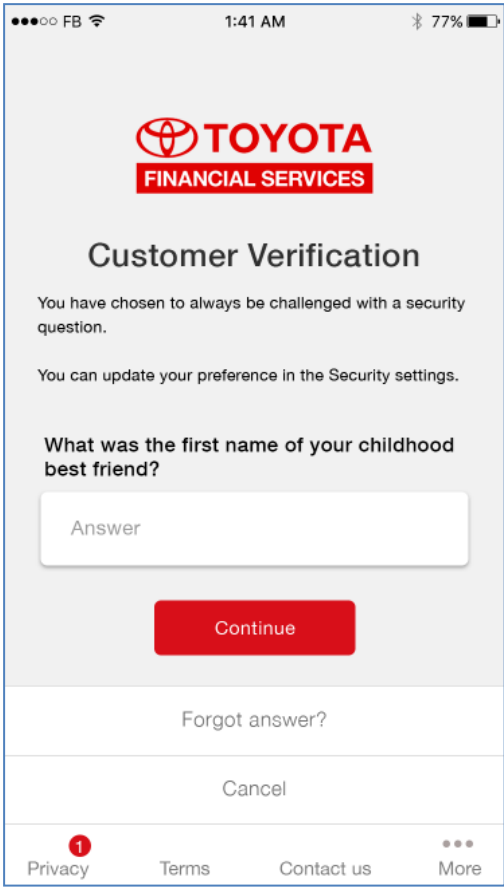
**My Account**

Year Make Model  
Account Number: XXXXXXXXXX  
Center Image: [vehicle image]  
TOTAL DUE (Amount)  
Due Date (Date)  
Button [ "Make Payment"]  
[icon] MY ACCOUNT  
[icon] PAYMENT HISTORY  
[icon] PAYOFF INFO  
[...] MORE

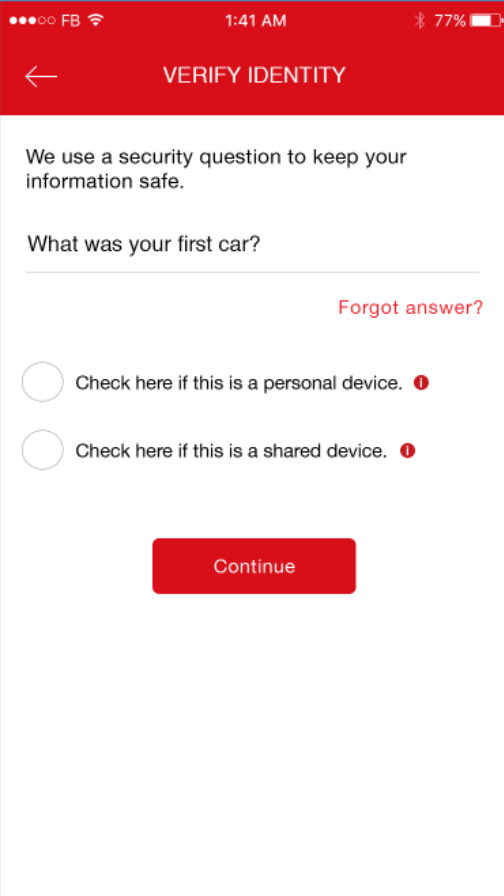
### Flow #5 – Enabled 2-Step Login

Page	Mobile Web Prototype Pages	TFS mWeb Proposed Content	LFS mWeb Proposed Content
1	<p data-bbox="271 277 362 310"><b>Home</b></p>  <p data-bbox="1714 820 1895 844">Tap on myTFS App</p>	<p data-bbox="2099 820 2279 844">Tap on myLFS App</p>	

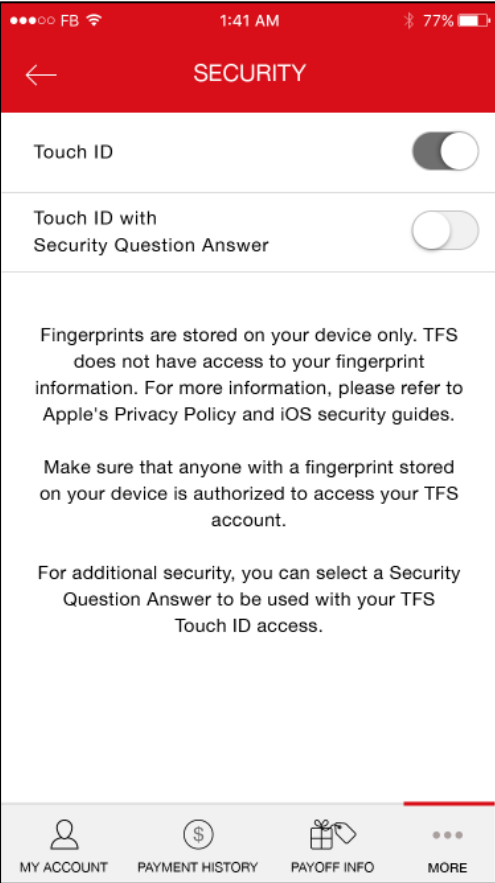
2	Touch ID		<p>Center Image: [fingerprint]</p> <p><b>Touch ID for Toyota Financial Services</b></p> <p><b>Use your fingerprint to continue</b></p> <p>Button ["Cancel"]</p>	<p>Center Image: [fingerprint]</p> <p><b>Touch ID for Lexus Financial Services</b></p> <p><b>Use your fingerprint to continue</b></p> <p>Button ["Cancel"]</p>
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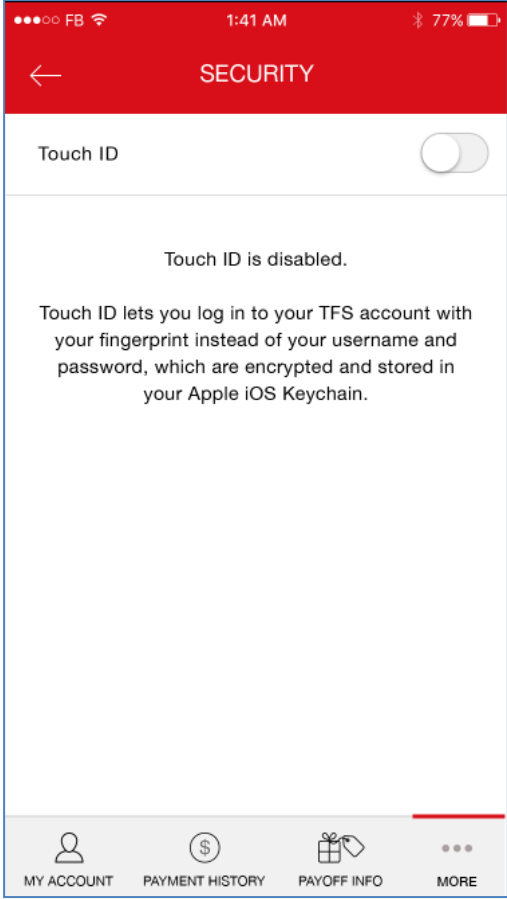
3	Login SQA		<p>Center Nav: [Toyota Financial Services Logo]</p> <p>Customer Verification</p> <p>You have chosen to be challenged with a security question.</p> <p>You can update your preferences in the Security settings.</p> <p>What was the first name of your childhood best friend?</p> <p>[text box = "Answer"]</p> <p>Button ["Continue"]  Button ["Forgot answer?"]  Button ["Cancel"]</p> <p>Privacy  Terms  Contact Us  [...] More</p>	<p>Center Nav: [Lexus Financial Services Logo]</p> <p>Customer Verification</p> <p>You have chosen to be challenged with a security question.</p> <p>You can update your preferences in the Security settings.</p> <p>What was the first name of your childhood best friend?</p> <p>[text box = "Answer"]</p> <p>Button ["Continue"]  Button ["Forgot answer?"]  Button ["Cancel"]</p> <p>Privacy  Terms  Contact Us  [...] More</p>
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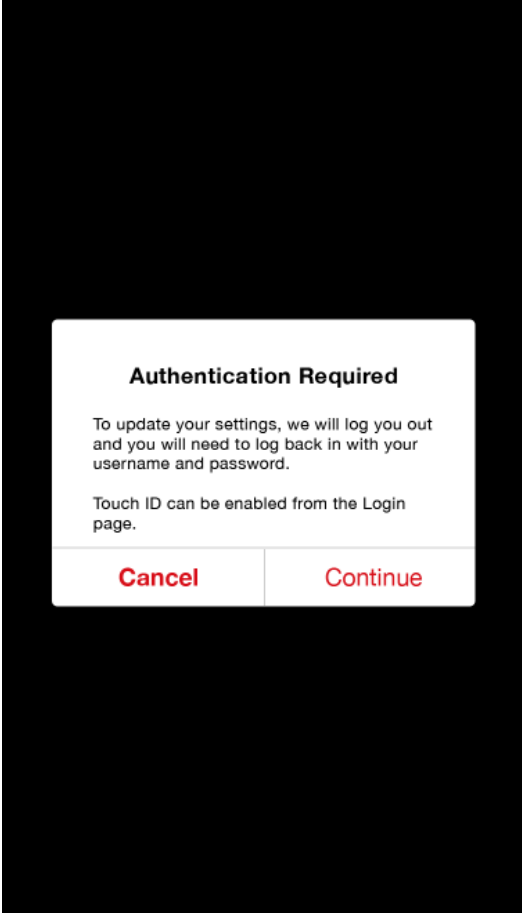
## Flow #6 – Verify Identity (high risk)

Page	Mobile Web Prototype Pages	TFS mWeb Proposed Content	LFS mWeb Proposed Content
1	<p><b>SQA 1 (Page displays when risk engine evaluates the device risk as high)</b></p> 	<p><b>VERIFY IDENTITY</b></p> <p>We use a security question to keep your information safe.</p> <p><b>What was your first car?</b></p> <p>Forgot answer?</p> <p><b>[radio button] Check here if this is a personal device</b> [info bubble] Select this option if this is your personal device (i.e., smartphone, computer, or tablet) only used by you.</p> <p><b>[radio button] Check here if this is a shared device</b> [info bubble] Select this option if this is a shared device (i.e., smartphone, computer, or tablet) that may have multiple fingerprints, and can be accessed by people you don't trust with your account or personal information.</p> <p>Button ["Continue"]</p>	<p><b>VERIFY IDENTITY</b></p> <p>We use a security question to keep your information safe.</p> <p><b>What was your first car?</b></p> <p>Forgot answer?</p> <p><b>[radio button] Check here if this is a personal device</b> [info bubble] Select this option if this is your personal device (i.e., smartphone, computer, or tablet) only used by you.</p> <p><b>[radio button] Check here if this is a shared device</b> [info bubble] Select this option if this is a shared device (i.e., smartphone, computer, or tablet) that may have multiple fingerprints, and can be accessed by people you don't trust with your account or personal information.</p> <p>Button ["Continue"]</p>

## Flow #7 – Update Touch ID

Page	Mobile Web Prototype Pages	TFS mWeb Proposed Content	LFS mWeb Proposed Content
1	<p><b>Update Touch ID</b></p> 	<p>[arrow] <b>SECURITY</b></p> <p>Touch ID [activation switch]</p> <p>Touch ID with Security Question Answer [activation switch]</p> <p>Fingerprints are stored on your device only. TFS does not have access to your fingerprint information. For more information, please refer to Apple's Privacy Policy and iOS security guides.</p> <p>Make sure that anyone with a fingerprint stored on your device is authorized to access your TFS account.</p> <p>For additional security, you can select a Security Question Answer to be used with your TFS Touch ID access.</p> <p>[icon] MY ACCOUNT [icon] PAYMENT HISTORY [icon] PAYOFF INFO [...] MORE</p>	<p>[arrow] <b>SECURITY</b></p> <p>Touch ID [activation switch]</p> <p>Touch ID with Security Question Answer [activation switch]</p> <p>Fingerprints are stored on your device only. TFS does not have access to your fingerprint information. For more information, please refer to Apple's Privacy Policy and iOS security guides.</p> <p>Make sure that anyone with a fingerprint stored on your device is authorized to access your TFS account.</p> <p>For additional security, you can select a Security Question Answer to be used with your TFS Touch ID access.</p> <p>[icon] MY ACCOUNT [icon] PAYMENT HISTORY [icon] PAYOFF INFO [...] MORE</p>

2	<b>Touch ID disabled</b>		<p>[arrow] <b>SECURITY</b></p> <p>Touch ID [activation switch]</p> <p>Touch ID is disabled.</p> <p>Touch ID lets you log in to your TFS account with your fingerprint instead of your username and password, which are encrypted and stored in your Apple iOS Keychain.</p> <p>[icon] MY ACCOUNT [icon] PAYMENT HISTORY [icon] PAYOFF INFO [...] MORE</p>	<p>[arrow] <b>SECURITY</b></p> <p>Touch ID [activation switch]</p> <p>Touch ID is disabled.</p> <p>Touch ID lets you log in to your LFS account with your fingerprint instead of your username and password, which are encrypted and stored in your Apple iOS Keychain.</p> <p>[icon] MY ACCOUNT [icon] PAYMENT HISTORY [icon] PAYOFF INFO [...] MORE</p>
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3	<b>Authentication Required – to update settings</b>		<p><b>Authentication Required</b></p> <p>To update your settings, we will log you out and you will need to log back in with your username and password.</p> <p>Touch ID can be enabled from the Login page.</p> <p>Button ["Cancel"] Button ["Continue"]</p>	<p><b>Authentication Required</b></p> <p>To update your settings, we will log you out and you will need to log back in with your username and password.</p> <p>Touch ID can be enabled from the Login page.</p> <p>Button ["Cancel"] Button ["Continue"]</p>
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